

Social Media Agency-wise Data (15th Oct 2021 - 30th Jan 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	119	59	(50%)	60	(50%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	65	64	(98%)	1	(2%)
5	Delhi Development Authority	339	94	(28%)	245	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	845	190	(22%)	655	(78%)
8	Delhi Transport Department	261	257	(98%)	4	(2%)
9	Delhi Police Department	1	0	(0%)	1	(100%)
10	Irrigation and Flood Control Department	124	92	(74%)	32	(26%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3560	636	(18%)	2924	(82%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	741	695	(94%)	46	(6%)
15	Traffic Police Department	602	600	(100%)	2	(0%)
16	Greater Noida Authority	506	495	(98%)	11	(2%)
17	Municipal Corporation Ghaziabad	395	130	(33%)	265	(67%)
18	Meerut Nagar Nigam	3	1	(33%)	2	(67%)
19	Nagar Palika Parishad Hapur	6	1	(17%)	5	(83%)
20	Nagar Palika Parishad Loni	7	0	(0%)	7	(100%)
21	Noida Authority	2537	1747	(69%)	790	(31%)
22	Noida Traffic Police	4	1	(25%)	3	(75%)
23	UPPCB - RO Ghaziabad	312	170	(54%)	142	(46%)
24	UPPCB - RO Greater Noida	180	171	(95%)	9	(5%)
25	UPPCB - RO Noida	153	138	(90%)	15	(10%)
26	UPPCB	25	4	(16%)	21	(84%)
27	Gurugram Metropolitan Development Authority	143	36	(25%)	107	(75%)
28	Haryana SPCB	34	8	(24%)	26	(76%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	18	18	(100%)	0	(0%)
32	HSPCB - RO Faridabad	58	46	(79%)	12	(21%)
33	Municipal Corporation Faridabad	434	159	(37%)	275	(63%)
34	Municipal Corporation Gurugram	2144	902	(42%)	1242	(58%)
35	Directorate of Urban Local Bodies, Haryana	51	1	(2%)	50	(98%)
36	RO - Bahadurgarh	5	0	(0%)	5	(100%)
37	RO - Panipat	1	0	(0%)	1	(100%)
38	Traffic Police Gurugram	3	0	(0%)	3	(100%)
39	Rajasthan SPCB	17	3	(18%)	14	(82%)
40	National Highways Authority of India	125	5	(4%)	120	(96%)
	Total	13920	6798	(49%)	7122	(51%)