

Social Media Agency-wise Data (15th Oct 2021 - 28th Jan 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	119	59	(50%)	60	(50%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	64	63	(98%)	1	(2%)
5	Delhi Development Authority	339	94	(28%)	245	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	843	190	(23%)	653	(77%)
8	Delhi Transport Department	260	257	(99%)	3	(1%)
9	Delhi Police Department	1	0	(0%)	1	(100%)
10	Irrigation and Flood Control Department	124	92	(74%)	32	(26%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3556	636	(18%)	2920	(82%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	742	689	(93%)	53	(7%)
15	Traffic Police Department	602	600	(100%)	2	(0%)
16	Greater Noida Authority	502	493	(98%)	9	(2%)
17	Municipal Corporation Ghaziabad	395	130	(33%)	265	(67%)
18	Meerut Nagar Nigam	3	1	(33%)	2	(67%)
19	Nagar Palika Parishad Hapur	6	1	(17%)	5	(83%)
20	Nagar Palika Parishad Loni	7	0	(0%)	7	(100%)
21	Noida Authority	2538	1738	(68%)	800	(32%)
22	Noida Traffic Police	4	1	(25%)	3	(75%)
23	UPPCB - RO Ghaziabad	312	165	(53%)	147	(47%)
24	UPPCB - RO Greater Noida	179	171	(96%)	8	(4%)
25	UPPCB - RO Noida	153	138	(90%)	15	(10%)
26	UPPCB	25	4	(16%)	21	(84%)
27	Gurugram Metropolitan Development Authority	144	36	(25%)	108	(75%)
28	Haryana SPCB	33	6	(18%)	27	(82%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	18	18	(100%)	0	(0%)
32	HSPCB - RO Faridabad	58	46	(79%)	12	(21%)
33	Municipal Corporation Faridabad	434	159	(37%)	275	(63%)
34	Municipal Corporation Gurugram	2142	896	(42%)	1246	(58%)
35	Directorate of Urban Local Bodies, Haryana	50	1	(2%)	49	(98%)
36	RO - Bahadurgarh	5	0	(0%)	5	(100%)
37	RO - Panipat	1	0	(0%)	1	(100%)
38	Traffic Police Gurugram	3	0	(0%)	3	(100%)
39	Rajasthan SPCB	17	3	(18%)	14	(82%)
40	National Highways Authority of India	124	5	(4%)	119	(96%)
	Total	13905	6767	(49%)	7138	(51%)