

**Social Media Agency-wise Data (15th Oct 2021 - 20th Jan 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	119	58	(49%)	61	(51%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	63	63	(100%)	0	(0%)
5	Delhi Development Authority	335	94	(28%)	241	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	837	188	(22%)	649	(78%)
8	Delhi Transport Department	259	255	(98%)	4	(2%)
9	Irrigation and Flood Control Department	124	92	(74%)	32	(26%)
10	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
11	Municipal Corporation of Delhi	3548	633	(18%)	2915	(82%)
12	New Delhi Municipal Council	13	1	(8%)	12	(92%)
13	Public Works Department	741	670	(90%)	71	(10%)
14	Traffic Police Department	601	590	(98%)	11	(2%)
15	Greater Noida Authority	497	493	(99%)	4	(1%)
16	Municipal Corporation Ghaziabad	391	130	(33%)	261	(67%)
17	Meerut Nagar Nigam	4	0	(0%)	4	(100%)
18	Nagar Palika Parishad Hapur	5	1	(20%)	4	(80%)
19	Nagar Palika Parishad Loni	7	0	(0%)	7	(100%)
20	Noida Authority	2521	1710	(68%)	811	(32%)
21	Noida Traffic Police	4	1	(25%)	3	(75%)
22	UPPCB - RO Ghaziabad	309	164	(53%)	145	(47%)
23	UPPCB - RO Greater Noida	179	169	(94%)	10	(6%)
24	UPPCB - RO Noida	154	137	(89%)	17	(11%)
25	UPPCB	23	4	(17%)	19	(83%)
26	Gurugram Metropolitan Development Authority	141	35	(25%)	106	(75%)
27	Haryana SPCB	32	6	(19%)	26	(81%)
28	HSPCB Gurugram South	31	31	(100%)	0	(0%)
29	HSPCB Gurugram North	34	34	(100%)	0	(0%)
30	HSPCB - RO Ballabhgarh	18	18	(100%)	0	(0%)
31	HSPCB - RO Faridabad	57	46	(81%)	11	(19%)
32	Municipal Corporation Faridabad	432	158	(37%)	274	(63%)
33	Municipal Corporation Gurugram	2134	889	(42%)	1245	(58%)
34	Directorate of Urban Local Bodies, Haryana	45	0	(0%)	45	(100%)
35	RO - Bahadurgarh	5	0	(0%)	5	(100%)
36	RO - Panipat	1	0	(0%)	1	(100%)
37	Traffic Police Gurugram	3	0	(0%)	3	(100%)
38	Rajasthan SPCB	17	3	(18%)	14	(82%)
39	National Highways Authority of India	124	5	(4%)	119	(96%)
	<b>Total</b>	<b>13832</b>	<b>6687</b>	<b>(48%)</b>	<b>7145</b>	<b>(52%)</b>