

Social Media Agency-wise Data (15th Oct 2021 - 15th Jan 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	123	57	(46%)	66	(54%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	63	63	(100%)	0	(0%)
5	Delhi Development Authority	335	94	(28%)	241	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	831	188	(23%)	643	(77%)
8	Delhi Transport Department	259	255	(98%)	4	(2%)
9	Irrigation and Flood Control Department	126	92	(73%)	34	(27%)
10	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
11	Municipal Corporation of Delhi	3540	631	(18%)	2909	(82%)
12	New Delhi Municipal Council	13	1	(8%)	12	(92%)
13	Public Works Department	742	670	(90%)	72	(10%)
14	Traffic Police Department	601	590	(98%)	11	(2%)
15	Greater Noida Authority	497	491	(99%)	6	(1%)
16	Municipal Corporation Ghaziabad	394	129	(33%)	265	(67%)
17	Noida Authority	2520	1700	(67%)	820	(33%)
18	UPPCB - RO Ghaziabad	305	163	(53%)	142	(47%)
19	UPPCB - RO Greater Noida	176	169	(96%)	7	(4%)
20	UPPCB - RO Noida	154	137	(89%)	17	(11%)
21	Gurugram Metropolitan Development Authority	142	35	(25%)	107	(75%)
22	HSPCB Gurugram South	31	31	(100%)	0	(0%)
23	HSPCB Gurugram North	34	34	(100%)	0	(0%)
24	HSPCB - RO Ballabhgarh	18	18	(100%)	0	(0%)
25	HSPCB - RO Faridabad	57	46	(81%)	11	(19%)
26	Municipal Corporation Faridabad	431	153	(35%)	278	(65%)
27	Municipal Corporation Gurugram	2131	876	(41%)	1255	(59%)
28	Directorate of Urban Local Bodies, Haryana	43	0	(0%)	43	(100%)
29	Rajasthan SPCB	17	2	(12%)	15	(88%)
30	National Highways Authority of India	123	5	(4%)	118	(96%)
	Total	13730	6639	(48%)	7091	(52%)