

**Social Media Agency-wise Data (15th Oct 2021 - 13th Jan 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	124	56	(45%)	68	(55%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	63	63	(100%)	0	(0%)
5	Delhi Development Authority	335	94	(28%)	241	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	831	188	(23%)	643	(77%)
8	Delhi Transport Department	259	255	(98%)	4	(2%)
9	Irrigation and Flood Control Department	125	92	(74%)	33	(26%)
10	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
11	Municipal Corporation of Delhi	3534	630	(18%)	2904	(82%)
12	New Delhi Municipal Council	13	1	(8%)	12	(92%)
13	Public Works Department	741	666	(90%)	75	(10%)
14	Traffic Police Department	601	590	(98%)	11	(2%)
15	Greater Noida Authority	497	490	(99%)	7	(1%)
16	Municipal Corporation Ghaziabad	394	129	(33%)	265	(67%)
17	Noida Authority	2515	1698	(68%)	817	(32%)
18	UPPCB - RO Ghaziabad	305	163	(53%)	142	(47%)
19	UPPCB - RO Greater Noida	176	169	(96%)	7	(4%)
20	UPPCB - RO Noida	154	137	(89%)	17	(11%)
21	Gurugram Metropolitan Development Authority	142	35	(25%)	107	(75%)
22	HSPCB Gurugram South	31	31	(100%)	0	(0%)
23	HSPCB Gurugram North	34	34	(100%)	0	(0%)
24	HSPCB - RO Ballabhgarh	18	17	(94%)	1	(6%)
25	HSPCB - RO Faridabad	57	46	(81%)	11	(19%)
26	Municipal Corporation Faridabad	431	152	(35%)	279	(65%)
27	Municipal Corporation Gurugram	2129	875	(41%)	1254	(59%)
28	Directorate of Urban Local Bodies, Haryana	42	0	(0%)	42	(100%)
29	Rajasthan SPCB	17	2	(12%)	15	(88%)
30	National Highways Authority of India	123	5	(4%)	118	(96%)
	<b>Total</b>	<b>13715</b>	<b>6627</b>	<b>(48%)</b>	<b>7088</b>	<b>(52%)</b>