

**Social Media Agency-wise Data (15th Oct 2021 - 08th Jan 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	124	56	(45%)	68	(55%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	63	63	(100%)	0	(0%)
5	Delhi Development Authority	335	94	(28%)	241	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	828	188	(23%)	640	(77%)
8	Delhi Transport Department	258	254	(98%)	4	(2%)
9	Irrigation and Flood Control Department	124	92	(74%)	32	(26%)
10	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
11	Municipal Corporation of Delhi	3531	617	(17%)	2914	(83%)
12	New Delhi Municipal Council	13	1	(8%)	12	(92%)
13	Public Works Department	737	659	(89%)	78	(11%)
14	Traffic Police Department	600	590	(98%)	10	(2%)
15	Greater Noida Authority	495	488	(99%)	7	(1%)
16	Municipal Corporation Ghaziabad	393	129	(33%)	264	(67%)
17	Noida Authority	2506	1695	(68%)	811	(32%)
18	UPPCB - RO Ghaziabad	305	163	(53%)	142	(47%)
19	UPPCB - RO Greater Noida	176	169	(96%)	7	(4%)
20	UPPCB - RO Noida	154	135	(88%)	19	(12%)
21	Gurugram Metropolitan Development Authority	142	35	(25%)	107	(75%)
22	HSPCB Gurugram South	31	31	(100%)	0	(0%)
23	HSPCB Gurugram North	34	34	(100%)	0	(0%)
24	HSPCB - RO Ballabhgarh	17	17	(100%)	0	(0%)
25	HSPCB - RO Faridabad	57	46	(81%)	11	(19%)
26	Municipal Corporation Faridabad	429	145	(34%)	284	(66%)
27	Municipal Corporation Gurugram	2124	868	(41%)	1256	(59%)
28	Directorate of Urban Local Bodies, Haryana	42	0	(0%)	42	(100%)
29	Rajasthan SPCB	17	2	(12%)	15	(88%)
30	National Highways Authority of India	122	5	(4%)	117	(96%)
	<b>Total</b>	<b>13681</b>	<b>6585</b>	<b>(48%)</b>	<b>7096</b>	<b>(52%)</b>