

Social Media Agency-wise Data (15th Oct 2021 - 05th Jan 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	125	56	(45%)	69	(55%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Metro Rail Corporation	63	63	(100%)	0	(0%)
4	Delhi Development Authority	334	94	(28%)	240	(72%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	824	188	(23%)	636	(77%)
7	Delhi Transport Department	258	254	(98%)	4	(2%)
8	Irrigation and Flood Control Department	124	92	(74%)	32	(26%)
9	Municipal Corporation of Delhi	3527	617	(17%)	2910	(83%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	738	656	(89%)	82	(11%)
12	Traffic Police Department	600	590	(98%)	10	(2%)
13	Greater Noida Authority	494	481	(97%)	13	(3%)
14	Municipal Corporation Ghaziabad	394	129	(33%)	265	(67%)
15	Noida Authority	2500	1688	(68%)	812	(32%)
16	UPPCB - RO Ghaziabad	304	163	(54%)	141	(46%)
17	UPPCB - RO Greater Noida	174	169	(97%)	5	(3%)
18	UPPCB - RO Noida	153	135	(88%)	18	(12%)
19	Gurugram Metropolitan Development Authority	141	34	(24%)	107	(76%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	34	34	(100%)	0	(0%)
22	HSPCB - RO Ballabhgarh	17	17	(100%)	0	(0%)
23	HSPCB - RO Faridabad	57	46	(81%)	11	(19%)
24	Municipal Corporation Faridabad	429	144	(34%)	285	(66%)
25	Municipal Corporation Gurugram	2119	853	(40%)	1266	(60%)
26	Directorate of Urban Local Bodies, Haryana	42	0	(0%)	42	(100%)
27	Rajasthan SPCB	17	2	(12%)	15	(88%)
28	National Highways Authority of India	122	5	(4%)	117	(96%)
	Total	13656	6551	(48%)	7105	(52%)