

**Social Media Agency-wise Data (15th Oct 2021 - 26th Dec 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	131	56	(43%)	75	(57%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Metro Rail Corporation	64	63	(98%)	1	(2%)
4	Delhi Development Authority	330	94	(28%)	236	(72%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	821	188	(23%)	633	(77%)
7	Delhi Transport Department	257	254	(99%)	3	(1%)
8	Irrigation and Flood Control Department	124	86	(69%)	38	(31%)
9	Municipal Corporation of Delhi	3512	617	(18%)	2895	(82%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	728	650	(89%)	78	(11%)
12	Traffic Police Department	600	590	(98%)	10	(2%)
13	Greater Noida Authority	492	471	(96%)	21	(4%)
14	Municipal Corporation Ghaziabad	394	121	(31%)	273	(69%)
15	Noida Authority	2498	1640	(66%)	858	(34%)
16	UPPCB - RO Ghaziabad	303	163	(54%)	140	(46%)
17	UPPCB - RO Greater Noida	174	164	(94%)	10	(6%)
18	UPPCB - RO Noida	153	134	(88%)	19	(12%)
19	Gurugram Metropolitan Development Authority	140	34	(24%)	106	(76%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	34	33	(97%)	1	(3%)
22	HSPCB - RO Ballabhgarh	17	17	(100%)	0	(0%)
23	HSPCB - RO Faridabad	57	46	(81%)	11	(19%)
24	Municipal Corporation Faridabad	431	138	(32%)	293	(68%)
25	Municipal Corporation Gurugram	2101	847	(40%)	1254	(60%)
26	Directorate of Urban Local Bodies, Haryana	35	0	(0%)	35	(100%)
27	Rajasthan SPCB	17	2	(12%)	15	(88%)
28	National Highways Authority of India	121	5	(4%)	116	(96%)
	<b>Total</b>	<b>13600</b>	<b>6454</b>	<b>(47%)</b>	<b>7146</b>	<b>(53%)</b>