

**Social Media Agency-wise Data (15th Oct 2021 - 19th Dec 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	131	56	(43%)	75	(57%)
2	Delhi State Industrial and Infrastructure Development Corporation	22	9	(41%)	13	(59%)
3	Delhi Metro Rail Corporation	65	63	(97%)	2	(3%)
4	Delhi Development Authority	328	94	(29%)	234	(71%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	818	183	(22%)	635	(78%)
7	Delhi Transport Department	254	252	(99%)	2	(1%)
8	Irrigation and Flood Control Department	124	86	(69%)	38	(31%)
9	Municipal Corporation of Delhi	3495	605	(17%)	2890	(83%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	720	647	(90%)	73	(10%)
12	Traffic Police Department	600	590	(98%)	10	(2%)
13	Greater Noida Authority	489	455	(93%)	34	(7%)
14	Municipal Corporation Ghaziabad	399	119	(30%)	280	(70%)
15	Noida Authority	2488	1625	(65%)	863	(35%)
16	UPPCB - RO Ghaziabad	299	159	(53%)	140	(47%)
17	UPPCB - RO Greater Noida	172	159	(92%)	13	(8%)
18	UPPCB - RO Noida	154	128	(83%)	26	(17%)
19	Gurugram Metropolitan Development Authority	139	30	(22%)	109	(78%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	34	33	(97%)	1	(3%)
22	HSPCB - RO Ballabhgarh	19	17	(89%)	2	(11%)
23	HSPCB - RO Faridabad	57	43	(75%)	14	(25%)
24	Municipal Corporation Faridabad	430	132	(31%)	298	(69%)
25	Municipal Corporation Gurugram	2091	837	(40%)	1254	(60%)
26	Directorate of Urban Local Bodies, Haryana	31	0	(0%)	31	(100%)
27	Rajasthan SPCB	17	2	(12%)	15	(88%)
28	National Highways Authority of India	121	5	(4%)	116	(96%)
	<b>Total</b>	<b>13542</b>	<b>6361</b>	<b>(47%)</b>	<b>7181</b>	<b>(53%)</b>