

**Social Media Agency-wise Data (15th Oct 2021 - 16th Dec 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	130	56	(43%)	74	(57%)
2	Delhi State Industrial and Infrastructure Development Corporation	22	8	(36%)	14	(64%)
3	Delhi Metro Rail Corporation	64	63	(98%)	1	(2%)
4	Delhi Development Authority	328	94	(29%)	234	(71%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	817	183	(22%)	634	(78%)
7	Delhi Transport Department	253	249	(98%)	4	(2%)
8	Irrigation and Flood Control Department	122	85	(70%)	37	(30%)
9	Municipal Corporation of Delhi	3480	573	(16%)	2907	(84%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	720	634	(88%)	86	(12%)
12	Traffic Police Department	600	587	(98%)	13	(2%)
13	Greater Noida Authority	484	452	(93%)	32	(7%)
14	Municipal Corporation Ghaziabad	397	115	(29%)	282	(71%)
15	Noida Authority	2484	1622	(65%)	862	(35%)
16	UPPCB - RO Ghaziabad	301	155	(51%)	146	(49%)
17	UPPCB - RO Greater Noida	172	159	(92%)	13	(8%)
18	UPPCB - RO Noida	154	126	(82%)	28	(18%)
19	Gurugram Metropolitan Development Authority	137	30	(22%)	107	(78%)
20	HSPCB Gurugram South	32	31	(97%)	1	(3%)
21	HSPCB Gurugram North	33	33	(100%)	0	(0%)
22	HSPCB - RO Ballabhgarh	19	17	(89%)	2	(11%)
23	HSPCB - RO Faridabad	56	43	(77%)	13	(23%)
24	Municipal Corporation Faridabad	430	125	(29%)	305	(71%)
25	Municipal Corporation Gurugram	2107	763	(36%)	1344	(64%)
26	Directorate of Urban Local Bodies, Haryana	12	0	(0%)	12	(100%)
27	Rajasthan SPCB	17	2	(12%)	15	(88%)
28	National Highways Authority of India	120	5	(4%)	115	(96%)
	<b>Total</b>	<b>13505</b>	<b>6211</b>	<b>(46%)</b>	<b>7294</b>	<b>(54%)</b>