S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
**Social Media Agency-wise Data (15th Oct 2021 - 15th Dec 2024) in Delhi-NCR**					
1	Delhi Pollution Control Committee	130	56	(43%)	74	(57%)
2	Delhi State Industrial and Infrastructure Development Corporation	24	8	(33%)	16	(67%)
3	Delhi Metro Rail Corporation	64	63	(98%)	1	(2%)
4	Delhi Development Authority	328	94	(29%)	234	(71%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	818	181	(22%)	637	(78%)
7	Delhi Transport Department	252	249	(99%)	3	(1%)
8	Irrigation and Flood Control Department	119	85	(71%)	34	(29%)
9	Municipal Corporation of Delhi	3481	567	(16%)	2914	(84%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	716	633	(88%)	83	(12%)
12	Traffic Police Department	600	587	(98%)	13	(2%)
13	Greater Noida Authority	484	452	(93%)	32	(7%)
14	Municipal Corporation Ghaziabad	395	113	(29%)	282	(71%)
15	Noida Authority	2484	1621	(65%)	863	(35%)
16	UPPCB - RO Ghaziabad	301	155	(51%)	146	(49%)
17	UPPCB - RO Greater Noida	171	159	(93%)	12	(7%)
18	UPPCB - RO Noida	155	126	(81%)	29	(19%)
19	Gurugram Metropolitan Development Authority	137	30	(22%)	107	(78%)
20	HSPCB Gurugram South	32	31	(97%)	1	(3%)
21	HSPCB Gurugram North	33	33	(100%)	0	(0%)
22	HSPCB - RO Ballabhgarh	19	17	(89%)	2	(11%)
23	HSPCB - RO Faridabad	56	43	(77%)	13	(23%)
24	Municipal Corporation Faridabad	427	111	(26%)	316	(74%)
25	Municipal Corporation Gurugram	2107	760	(36%)	1347	(64%)
26	Directorate of Urban Local Bodies, Haryana	11	0	(0%)	11	(100%)
27	Rajasthan SPCB	17	2	(12%)	15	(88%)
28	National Highways Authority of India	120	5	(4%)	115	(96%)
	Total	**13495**	**6182**	**(46%)**	**7313**	**(54%)**