

**Social Media Agency-wise Data (15th Oct 2021 - 05th Dec 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	130	55	(42%)	75	(58%)
2	Delhi State Industrial and Infrastructure Development Corporation	22	8	(36%)	14	(64%)
3	Delhi Metro Rail Corporation	63	62	(98%)	1	(2%)
4	Delhi Development Authority	323	94	(29%)	229	(71%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	817	175	(21%)	642	(79%)
7	Delhi Transport Department	247	246	(100%)	1	(0%)
8	Irrigation and Flood Control Department	119	80	(67%)	39	(33%)
9	Municipal Corporation of Delhi	3471	535	(15%)	2936	(85%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	713	619	(87%)	94	(13%)
12	Traffic Police Department	600	587	(98%)	13	(2%)
13	Greater Noida Authority	479	438	(91%)	41	(9%)
14	Municipal Corporation Ghaziabad	382	113	(30%)	269	(70%)
15	Noida Authority	2468	1608	(65%)	860	(35%)
16	UPPCB - RO Ghaziabad	309	144	(47%)	165	(53%)
17	UPPCB - RO Greater Noida	170	157	(92%)	13	(8%)
18	UPPCB - RO Noida	156	117	(75%)	39	(25%)
19	Gurugram Metropolitan Development Authority	136	30	(22%)	106	(78%)
20	HSPCB Gurugram South	32	31	(97%)	1	(3%)
21	HSPCB Gurugram North	33	33	(100%)	0	(0%)
22	HSPCB - RO Ballabhgarh	18	17	(94%)	1	(6%)
23	HSPCB - RO Faridabad	56	43	(77%)	13	(23%)
24	Municipal Corporation Faridabad	433	76	(18%)	357	(82%)
25	Municipal Corporation Gurugram	2093	747	(36%)	1346	(64%)
26	Rajasthan SPCB	17	2	(12%)	15	(88%)
27	National Highways Authority of India	119	5	(4%)	114	(96%)
	<b>Total</b>	<b>13420</b>	<b>6023</b>	<b>(45%)</b>	<b>7397</b>	<b>(55%)</b>