| S. No. | Social Media Agency-wi Agency Delhi Pollution Control Committee      | Total No. of Complaints<br>Received | Total No. of Complaints<br>Resolved(% Resolved) |        | Total No. of Complaints Not<br>Resolved(% Not Resolved) |        |
|--------|--|-------------------------------------|---|--------|---|--------|
| 1      |  |                                     | 55  | (44%)  | 71  | (56%)  |
| 2      | Delhi State Industrial and Infrastructure<br>Development Corporation | 22                                  | 8   | (36%)  | 14  | (64%)  |
| 3      | Delhi Metro Rail Corporation   | 66                                  | 59  | (89%)  | 7   | (11%)  |
| 4      | Delhi Development Authority  | 321                                 | 93  | (29%)  | 228   | (71%)  |
| 5      | Delhi Cantonment Board   | 1                                   | 0   | (0%)   | 1   | (100%) |
| 6      | Delhi Jal Board  | 810                                 | 175   | (22%)  | 635   | (78%)  |
| 7      | Delhi Transport Department   | 244                                 | 241   | (99%)  | 3   | (1%)   |
| 8      | Irrigation and Flood Control Department                              | 119                                 | 77  | (65%)  | 42  | (35%)  |
| 9      | Municipal Corporation of Delhi                                       | 3436                                | 502   | (15%)  | 2934  | (85%)  |
| 10     | New Delhi Municipal Council  | 13                                  | 1   | (8%)   | 12  | (92%)  |
| 11     | Public Works Department  | 707                                 | 598   | (85%)  | 109   | (15%)  |
| 12     | Traffic Police Department  | 599                                 | 587   | (98%)  | 12  | (2%)   |
| 13     | Greater Noida Authority  | 476                                 | 427   | (90%)  | 49  | (10%)  |
| 14     | Municipal Corporation Ghaziabad                                      | 386                                 | 113   | (29%)  | 273   | (71%)  |
| 15     | Noida Authority  | 2458                                | 1595  | (65%)  | 863   | (35%)  |
| 16     | UPPCB - RO Ghaziabad   | 299                                 | 138   | (46%)  | 161   | (54%)  |
| 17     | UPPCB - RO Greater Noida   | 162                                 | 155   | (96%)  | 7   | (4%)   |
| 18     | UPPCB - RO Noida   | 155                                 | 117   | (75%)  | 38  | (25%)  |
| 19     | Gurugram Metropolitan Development Authority                          | 135                                 | 30  | (22%)  | 105   | (78%)  |
| 20     | HSPCB Gurugram South   | 32                                  | 31  | (97%)  | 1   | (3%)   |
| 21     | HSPCB Gurugram North   | 33                                  | 33  | (100%) | 0   | (0%)   |
| 22     | HSPCB - RO Ballabhgarh   | 17                                  | 17  | (100%) | 0   | (0%)   |
| 23     | HSPCB - RO Faridabad   | 55                                  | 43  | (78%)  | 12  | (22%)  |
| 24     | Municipal Corporation Faridabad                                      | 429                                 | 73  | (17%)  | 356   | (83%)  |
| 25     | Municipal Corporation Gurugram                                       | 2066                                | 740   | (36%)  | 1326  | (64%)  |
| 26     | Rajasthan SPCB   | 16                                  | 2   | (13%)  | 14  | (88%)  |
| 27     | National Highways Authority of India                                 | 119                                 | 5   | (4%)   | 114   | (96%)  |
|        | Total  | 13302                               | 5915  | (44%)  | 7387  | (56%)  |