

**Social Media Agency-wise Data (15th Oct 2021 - 26th Nov 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	124	55	(44%)	69	(56%)
2	Delhi State Industrial and Infrastructure Development Corporation	22	8	(36%)	14	(64%)
3	Delhi Metro Rail Corporation	66	58	(88%)	8	(12%)
4	Delhi Development Authority	320	93	(29%)	227	(71%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	810	175	(22%)	635	(78%)
7	Delhi Transport Department	243	235	(97%)	8	(3%)
8	Irrigation and Flood Control Department	119	77	(65%)	42	(35%)
9	Municipal Corporation of Delhi	3433	494	(14%)	2939	(86%)
10	New Delhi Municipal Council	13	1	(8%)	12	(92%)
11	Public Works Department	705	592	(84%)	113	(16%)
12	Traffic Police Department	599	586	(98%)	13	(2%)
13	Greater Noida Authority	477	425	(89%)	52	(11%)
14	Municipal Corporation Ghaziabad	388	110	(28%)	278	(72%)
15	Noida Authority	2452	1593	(65%)	859	(35%)
16	UPPCB - RO Ghaziabad	297	138	(46%)	159	(54%)
17	UPPCB - RO Greater Noida	161	155	(96%)	6	(4%)
18	UPPCB - RO Noida	155	117	(75%)	38	(25%)
19	Gurugram Metropolitan Development Authority	134	30	(22%)	104	(78%)
20	HSPCB Gurugram South	32	31	(97%)	1	(3%)
21	HSPCB Gurugram North	33	33	(100%)	0	(0%)
22	HSPCB - RO Ballabhgarh	17	17	(100%)	0	(0%)
23	HSPCB - RO Faridabad	55	43	(78%)	12	(22%)
24	Municipal Corporation Faridabad	427	73	(17%)	354	(83%)
25	Municipal Corporation Gurugram	2065	738	(36%)	1327	(64%)
26	Rajasthan SPCB	16	2	(13%)	14	(88%)
27	National Highways Authority of India	119	5	(4%)	114	(96%)
	<b>Total</b>	<b>13283</b>	<b>5884</b>	<b>(44%)</b>	<b>7399</b>	<b>(56%)</b>