

**Social Media Agency-wise Data (15th Oct 2021 - 18th Nov 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	117	53	(45%)	64	(55%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	8	(38%)	13	(62%)
3	Delhi Metro Rail Corporation	62	56	(90%)	6	(10%)
4	Delhi Development Authority	310	93	(30%)	217	(70%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	802	174	(22%)	628	(78%)
7	Delhi Transport Department	239	235	(98%)	4	(2%)
8	Irrigation and Flood Control Department	117	76	(65%)	41	(35%)
9	Municipal Corporation of Delhi	3398	390	(11%)	3008	(89%)
10	New Delhi Municipal Council	12	1	(8%)	11	(92%)
11	Public Works Department	701	553	(79%)	148	(21%)
12	Traffic Police Department	597	586	(98%)	11	(2%)
13	Greater Noida Authority	468	386	(82%)	82	(18%)
14	Municipal Corporation Ghaziabad	382	110	(29%)	272	(71%)
15	Noida Authority	2433	1577	(65%)	856	(35%)
16	UPPCB - RO Ghaziabad	290	134	(46%)	156	(54%)
17	UPPCB - RO Greater Noida	158	153	(97%)	5	(3%)
18	UPPCB - RO Noida	153	116	(76%)	37	(24%)
19	Gurugram Metropolitan Development Authority	132	30	(23%)	102	(77%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	33	28	(85%)	5	(15%)
22	HSPCB - RO Ballabhgarh	18	17	(94%)	1	(6%)
23	HSPCB - RO Faridabad	55	43	(78%)	12	(22%)
24	Municipal Corporation Faridabad	422	72	(17%)	350	(83%)
25	Municipal Corporation Gurugram	2043	732	(36%)	1311	(64%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	118	5	(4%)	113	(96%)
	<b>Total</b>	<b>13129</b>	<b>5660</b>	<b>(43%)</b>	<b>7469</b>	<b>(57%)</b>