

**Social Media Agency-wise Data (15th Oct 2021 - 06th Nov 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	113	52	(46%)	61	(54%)
2	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
3	Delhi Metro Rail Corporation	62	56	(90%)	6	(10%)
4	Delhi Development Authority	308	93	(30%)	215	(70%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	794	174	(22%)	620	(78%)
7	Delhi Transport Department	231	230	(100%)	1	(0%)
8	Irrigation and Flood Control Department	115	76	(66%)	39	(34%)
9	Municipal Corporation of Delhi	3357	376	(11%)	2981	(89%)
10	New Delhi Municipal Council	12	1	(8%)	11	(92%)
11	Public Works Department	695	548	(79%)	147	(21%)
12	Traffic Police Department	596	586	(98%)	10	(2%)
13	Greater Noida Authority	456	368	(81%)	88	(19%)
14	Municipal Corporation Ghaziabad	414	91	(22%)	323	(78%)
15	Noida Authority	2403	1561	(65%)	842	(35%)
16	UPPCB - RO Ghaziabad	249	133	(53%)	116	(47%)
17	UPPCB - RO Greater Noida	156	151	(97%)	5	(3%)
18	UPPCB - RO Noida	152	116	(76%)	36	(24%)
19	Gurugram Metropolitan Development Authority	132	30	(23%)	102	(77%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	33	28	(85%)	5	(15%)
22	HSPCB - RO Ballabhgarh	20	9	(45%)	11	(55%)
23	HSPCB - RO Faridabad	54	42	(78%)	12	(22%)
24	Municipal Corporation Faridabad	414	71	(17%)	343	(83%)
25	Municipal Corporation Gurugram	2012	732	(36%)	1280	(64%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	117	5	(4%)	112	(96%)
	<b>Total</b>	<b>12963</b>	<b>5569</b>	<b>(43%)</b>	<b>7394</b>	<b>(57%)</b>