| Social Media Agency-wise Data (15th Oct 2021 - 23rd Oct 2024) in Delhi-NCR |   |                                     |   |        |   |        |
|--|---|-------------------------------------|---|--------|---|--------|
| S. No.   | Agency  | Total No. of Complaints<br>Received | Total No. of Complaints<br>Resolved(% Resolved) |        | Total No. of Complaints Not<br>Resolved(% Not Resolved) |        |
| 1  | Delhi Pollution Control Committee                                 | 111                                 | 52  | (47%)  | 59  | (53%)  |
| 2  | Delhi State Industrial and Infrastructure Development Corporation | 20                                  | 8   | (40%)  | 12  | (60%)  |
| 3  | Delhi Metro Rail Corporation                                      | 62                                  | 54  | (87%)  | 8   | (13%)  |
| 4  | Delhi Development Authority                                       | 304                                 | 93  | (31%)  | 211   | (69%)  |
| 5  | Delhi Cantonment Board  | 1                                   | 0   | (0%)   | 1   | (100%) |
| 6  | Delhi Jal Board   | 789                                 | 174   | (22%)  | 615   | (78%)  |
| 7  | Delhi Transport Department  | 226                                 | 223   | (99%)  | 3   | (1%)   |
| 8  | Irrigation and Flood Control Department                           | 114                                 | 76  | (67%)  | 38  | (33%)  |
| 9  | Municipal Corporation of Delhi                                    | 3294                                | 376   | (11%)  | 2918  | (89%)  |
| 10   | New Delhi Municipal Council                                       | 12                                  | 1   | (8%)   | 11  | (92%)  |
| 11   | Public Works Department   | 689                                 | 545   | (79%)  | 144   | (21%)  |
| 12   | Traffic Police Department   | 596                                 | 586   | (98%)  | 10  | (2%)   |
| 13   | Greater Noida Authority   | 443                                 | 346   | (78%)  | 97  | (22%)  |
| 14   | Municipal Corporation Ghaziabad                                   | 410                                 | 65  | (16%)  | 345   | (84%)  |
| 15   | Noida Authority   | 2375                                | 1546  | (65%)  | 829   | (35%)  |
| 16   | UPPCB - RO Ghaziabad  | 238                                 | 128   | (54%)  | 110   | (46%)  |
| 17   | UPPCB - RO Greater Noida  | 154                                 | 145   | (94%)  | 9   | (6%)   |
| 18   | UPPCB - RO Noida  | 152                                 | 116   | (76%)  | 36  | (24%)  |
| 19   | Gurugram Metropolitan Development Authority                       | 132                                 | 30  | (23%)  | 102   | (77%)  |
| 20   | HSPCB Gurugram South  | 31                                  | 31  | (100%) | 0   | (0%)   |
| 21   | HSPCB Gurugram North  | 33                                  | 28  | (85%)  | 5   | (15%)  |
| 22   | HSPCB - RO Ballabhgarh  | 17                                  | 9   | (53%)  | 8   | (47%)  |
| 23   | HSPCB - RO Faridabad  | 54                                  | 42  | (78%)  | 12  | (22%)  |
| 24   | Municipal Corporation Faridabad                                   | 409                                 | 71  | (17%)  | 338   | (83%)  |
| 25   | Municipal Corporation Gurugram                                    | 1984                                | 732   | (37%)  | 1252  | (63%)  |
| 26   | Rajasthan SPCB  | 16                                  | 1   | (6%)   | 15  | (94%)  |
| 27   | National Highways Authority of India                              | 117                                 | 5   | (4%)   | 112   | (96%)  |
|  | Total   | 12783                               | 5483  | (43%)  | 7300  | (57%)  |