

**Social Media Agency-wise Data (15th Oct 2021 - 21st Oct 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	111	52	(47%)	59	(53%)
2	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
3	Delhi Metro Rail Corporation	61	54	(89%)	7	(11%)
4	Delhi Development Authority	302	93	(31%)	209	(69%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	786	174	(22%)	612	(78%)
7	Delhi Transport Department	226	222	(98%)	4	(2%)
8	Irrigation and Flood Control Department	114	76	(67%)	38	(33%)
9	Municipal Corporation of Delhi	3286	376	(11%)	2910	(89%)
10	New Delhi Municipal Council	12	1	(8%)	11	(92%)
11	Public Works Department	682	543	(80%)	139	(20%)
12	Traffic Police Department	596	586	(98%)	10	(2%)
13	Greater Noida Authority	442	346	(78%)	96	(22%)
14	Municipal Corporation Ghaziabad	408	65	(16%)	343	(84%)
15	Noida Authority	2365	1546	(65%)	819	(35%)
16	UPPCB - RO Ghaziabad	236	128	(54%)	108	(46%)
17	UPPCB - RO Greater Noida	154	145	(94%)	9	(6%)
18	UPPCB - RO Noida	152	116	(76%)	36	(24%)
19	Gurugram Metropolitan Development Authority	132	30	(23%)	102	(77%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	33	28	(85%)	5	(15%)
22	HSPCB - RO Ballabhgarh	16	9	(56%)	7	(44%)
23	HSPCB - RO Faridabad	53	42	(79%)	11	(21%)
24	Municipal Corporation Faridabad	409	71	(17%)	338	(83%)
25	Municipal Corporation Gurugram	1973	732	(37%)	1241	(63%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	117	5	(4%)	112	(96%)
	<b>Total</b>	<b>12734</b>	<b>5480</b>	<b>(43%)</b>	<b>7254</b>	<b>(57%)</b>