

**Social Media Agency-wise Data (15th Oct 2021 - 20th Oct 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	111	52	(47%)	59	(53%)
2	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
3	Delhi Metro Rail Corporation	61	54	(89%)	7	(11%)
4	Delhi Development Authority	301	93	(31%)	208	(69%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	786	174	(22%)	612	(78%)
7	Delhi Transport Department	225	219	(97%)	6	(3%)
8	Irrigation and Flood Control Department	114	76	(67%)	38	(33%)
9	Municipal Corporation of Delhi	3280	376	(11%)	2904	(89%)
10	New Delhi Municipal Council	12	1	(8%)	11	(92%)
11	Public Works Department	681	543	(80%)	138	(20%)
12	Traffic Police Department	596	586	(98%)	10	(2%)
13	Greater Noida Authority	439	342	(78%)	97	(22%)
14	Municipal Corporation Ghaziabad	406	65	(16%)	341	(84%)
15	Noida Authority	2357	1542	(65%)	815	(35%)
16	UPPCB - RO Ghaziabad	235	128	(54%)	107	(46%)
17	UPPCB - RO Greater Noida	154	138	(90%)	16	(10%)
18	UPPCB - RO Noida	152	116	(76%)	36	(24%)
19	Gurugram Metropolitan Development Authority	132	30	(23%)	102	(77%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	33	28	(85%)	5	(15%)
22	HSPCB - RO Ballabhgarh	16	9	(56%)	7	(44%)
23	HSPCB - RO Faridabad	53	42	(79%)	11	(21%)
24	Municipal Corporation Faridabad	408	71	(17%)	337	(83%)
25	Municipal Corporation Gurugram	1973	732	(37%)	1241	(63%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	117	5	(4%)	112	(96%)
	<b>Total</b>	<b>12710</b>	<b>5462</b>	<b>(43%)</b>	<b>7248</b>	<b>(57%)</b>