

**Social Media Agency-wise Data (15th Oct 2021 - 15th Oct 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	109	52	(48%)	57	(52%)
2	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
3	Delhi Metro Rail Corporation	60	54	(90%)	6	(10%)
4	Delhi Development Authority	299	93	(31%)	206	(69%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	786	174	(22%)	612	(78%)
7	Delhi Transport Department	221	217	(98%)	4	(2%)
8	Irrigation and Flood Control Department	114	76	(67%)	38	(33%)
9	Municipal Corporation of Delhi	3270	376	(11%)	2894	(89%)
10	New Delhi Municipal Council	12	1	(8%)	11	(92%)
11	Public Works Department	678	541	(80%)	137	(20%)
12	Traffic Police Department	596	586	(98%)	10	(2%)
13	Greater Noida Authority	423	337	(80%)	86	(20%)
14	Municipal Corporation Ghaziabad	405	65	(16%)	340	(84%)
15	Noida Authority	2337	1540	(66%)	797	(34%)
16	UPPCB - RO Ghaziabad	231	128	(55%)	103	(45%)
17	UPPCB - RO Greater Noida	154	138	(90%)	16	(10%)
18	UPPCB - RO Noida	152	116	(76%)	36	(24%)
19	Gurugram Metropolitan Development Authority	132	30	(23%)	102	(77%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	33	28	(85%)	5	(15%)
22	HSPCB - RO Ballabhgarh	16	9	(56%)	7	(44%)
23	HSPCB - RO Faridabad	53	42	(79%)	11	(21%)
24	Municipal Corporation Faridabad	405	71	(18%)	334	(82%)
25	Municipal Corporation Gurugram	1964	732	(37%)	1232	(63%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	117	5	(4%)	112	(96%)
	<b>Total</b>	<b>12635</b>	<b>5451</b>	<b>(43%)</b>	<b>7184</b>	<b>(57%)</b>