

**Social Media Agency-wise Data (15th Oct 2021 - 07th Oct 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	108	52	(48%)	56	(52%)
2	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
3	Delhi Metro Rail Corporation	60	52	(87%)	8	(13%)
4	Delhi Development Authority	297	93	(31%)	204	(69%)
5	Delhi Cantonment Board	1	0	(0%)	1	(100%)
6	Delhi Jal Board	783	174	(22%)	609	(78%)
7	Delhi Transport Department	214	208	(97%)	6	(3%)
8	Irrigation and Flood Control Department	113	76	(67%)	37	(33%)
9	Municipal Corporation of Delhi	3248	376	(12%)	2872	(88%)
10	New Delhi Municipal Council	12	1	(8%)	11	(92%)
11	Public Works Department	670	535	(80%)	135	(20%)
12	Traffic Police Department	596	586	(98%)	10	(2%)
13	Greater Noida Authority	421	320	(76%)	101	(24%)
14	Municipal Corporation Ghaziabad	403	65	(16%)	338	(84%)
15	Noida Authority	2327	1522	(65%)	805	(35%)
16	UPPCB - RO Ghaziabad	228	128	(56%)	100	(44%)
17	UPPCB - RO Greater Noida	154	135	(88%)	19	(12%)
18	UPPCB - RO Noida	151	115	(76%)	36	(24%)
19	Gurugram Metropolitan Development Authority	131	30	(23%)	101	(77%)
20	HSPCB Gurugram South	31	31	(100%)	0	(0%)
21	HSPCB Gurugram North	33	28	(85%)	5	(15%)
22	HSPCB - RO Ballabhgarh	16	9	(56%)	7	(44%)
23	HSPCB - RO Faridabad	52	42	(81%)	10	(19%)
24	Municipal Corporation Faridabad	403	71	(18%)	332	(82%)
25	Municipal Corporation Gurugram	1949	732	(38%)	1217	(62%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	116	5	(4%)	111	(96%)
	<b>Total</b>	<b>12553</b>	<b>5395</b>	<b>(43%)</b>	<b>7158</b>	<b>(57%)</b>