

**Social Media Agency-wise Data (15th Oct 2021 - 06th Oct 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	108	52	(48%)	56	(52%)
2	Public Works Department	669	534	(80%)	135	(20%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	59	52	(88%)	7	(12%)
5	Delhi Development Authority	296	93	(31%)	203	(69%)
6	Irrigation and Flood Control Department	113	76	(67%)	37	(33%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	782	174	(22%)	608	(78%)
9	Delhi Transport Department	213	207	(97%)	6	(3%)
10	Municipal Corporation of Delhi	3245	376	(12%)	2869	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	596	586	(98%)	10	(2%)
13	UPPCB - RO Ghaziabad	228	128	(56%)	100	(44%)
14	Municipal Corporation Ghaziabad	402	65	(16%)	337	(84%)
15	UPPCB - RO Greater Noida	154	135	(88%)	19	(12%)
16	Greater Noida Authority	420	320	(76%)	100	(24%)
17	UPPCB - RO Noida	151	114	(75%)	37	(25%)
18	Noida Authority	2320	1516	(65%)	804	(35%)
19	Gurugram Metropolitan Development Authority	131	30	(23%)	101	(77%)
20	HSPCB - RO Faridabad	50	42	(84%)	8	(16%)
21	Municipal Corporation Faridabad	403	71	(18%)	332	(82%)
22	Municipal Corporation Gurugram	1945	732	(38%)	1213	(62%)
23	HSPCB Gurugram South	31	31	(100%)	0	(0%)
24	HSPCB Gurugram North	33	28	(85%)	5	(15%)
25	HSPCB - RO Ballabhgarh	16	9	(56%)	7	(44%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	116	5	(4%)	111	(96%)
	<b>Total</b>	<b>12529</b>	<b>5386</b>	<b>(43%)</b>	<b>7143</b>	<b>(57%)</b>