

Social Media Agency-wise Data (15th Oct 2021 - 30th Sept 2024) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|---|----------------------------------|--|--------------|--|----------------|
| | | | Resolved | % Resolved | Not Resolved | % Not Resolved |
| 1 | Delhi Pollution Control Committee | 108 | 52 | (48%) | 56 | (52%) |
| 2 | Public Works Department | 660 | 529 | (80%) | 131 | (20%) |
| 3 | Delhi State Industrial and Infrastructure Development Corporation | 19 | 8 | (42%) | 11 | (58%) |
| 4 | Delhi Metro Rail Corporation | 58 | 52 | (90%) | 6 | (10%) |
| 5 | Delhi Development Authority | 295 | 93 | (32%) | 202 | (68%) |
| 6 | Irrigation and Flood Control Department | 112 | 76 | (68%) | 36 | (32%) |
| 7 | Delhi Cantonment Board | 1 | 0 | (0%) | 1 | (100%) |
| 8 | Delhi Jal Board | 778 | 174 | (22%) | 604 | (78%) |
| 9 | Delhi Transport Department | 209 | 206 | (99%) | 3 | (1%) |
| 10 | Municipal Corporation of Delhi | 3238 | 376 | (12%) | 2862 | (88%) |
| 11 | New Delhi Municipal Council | 12 | 1 | (8%) | 11 | (92%) |
| 12 | Traffic Police Department | 596 | 586 | (98%) | 10 | (2%) |
| 13 | UPPCB - RO Ghaziabad | 226 | 128 | (57%) | 98 | (43%) |
| 14 | Municipal Corporation Ghaziabad | 397 | 65 | (16%) | 332 | (84%) |
| 15 | UPPCB - RO Greater Noida | 150 | 133 | (89%) | 17 | (11%) |
| 16 | Greater Noida Authority | 419 | 282 | (67%) | 137 | (33%) |
| 17 | UPPCB - RO Noida | 151 | 104 | (69%) | 47 | (31%) |
| 18 | Noida Authority | 2298 | 1508 | (66%) | 790 | (34%) |
| 19 | Gurugram Metropolitan Development Authority | 131 | 30 | (23%) | 101 | (77%) |
| 20 | HSPCB - RO Faridabad | 50 | 42 | (84%) | 8 | (16%) |
| 21 | Municipal Corporation Faridabad | 399 | 71 | (18%) | 328 | (82%) |
| 22 | Municipal Corporation Gurugram | 1937 | 731 | (38%) | 1206 | (62%) |
| 23 | HSPCB Gurugram South | 31 | 31 | (100%) | 0 | (0%) |
| 24 | HSPCB Gurugram North | 33 | 28 | (85%) | 5 | (15%) |
| 25 | HSPCB - RO Ballabhgarh | 16 | 9 | (56%) | 7 | (44%) |
| 26 | Rajasthan SPCB | 16 | 1 | (6%) | 15 | (94%) |
| 27 | National Highways Authority of India | 116 | 5 | (4%) | 111 | (96%) |
| | Total | 12456 | 5321 | (43%) | 7135 | (57%) |