

**Social Media Agency-wise Data (15th Oct 2021 - 18th Sept 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	106	52	(49%)	54	(51%)
2	Public Works Department	652	509	(78%)	143	(22%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	56	50	(89%)	6	(11%)
5	Delhi Development Authority	292	93	(32%)	199	(68%)
6	Irrigation and Flood Control Department	112	76	(68%)	36	(32%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	764	174	(23%)	590	(77%)
9	Delhi Transport Department	205	203	(99%)	2	(1%)
10	Municipal Corporation of Delhi	3211	375	(12%)	2836	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	595	586	(98%)	9	(2%)
13	UPPCB - RO Ghaziabad	223	128	(57%)	95	(43%)
14	Municipal Corporation Ghaziabad	391	65	(17%)	326	(83%)
15	UPPCB - RO Greater Noida	146	130	(89%)	16	(11%)
16	Greater Noida Authority	412	244	(59%)	168	(41%)
17	UPPCB - RO Noida	150	102	(68%)	48	(32%)
18	Noida Authority	2269	1496	(66%)	773	(34%)
19	Gurugram Metropolitan Development Authority	131	30	(23%)	101	(77%)
20	HSPCB - RO Faridabad	48	43	(90%)	5	(10%)
21	Municipal Corporation Faridabad	396	71	(18%)	325	(82%)
22	Municipal Corporation Gurugram	1920	731	(38%)	1189	(62%)
23	HSPCB Gurugram South	31	31	(100%)	0	(0%)
24	HSPCB Gurugram North	33	28	(85%)	5	(15%)
25	HSPCB - RO Ballabhgarh	15	9	(60%)	6	(40%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	114	5	(4%)	109	(96%)
	<b>Total</b>	<b>12320</b>	<b>5241</b>	<b>(43%)</b>	<b>7079</b>	<b>(57%)</b>