

**Social Media Agency-wise Data (15th Oct 2021 - 12th Sept 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	Delhi Pollution Control Committee	105	52	(50%)	53	(50%)
2	Public Works Department	643	508	(79%)	135	(21%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	56	49	(88%)	7	(13%)
5	Delhi Development Authority	292	93	(32%)	199	(68%)
6	Irrigation and Flood Control Department	111	76	(68%)	35	(32%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	760	174	(23%)	586	(77%)
9	Delhi Transport Department	203	201	(99%)	2	(1%)
10	Municipal Corporation of Delhi	3199	375	(12%)	2824	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	595	586	(98%)	9	(2%)
13	UPPCB - RO Ghaziabad	223	128	(57%)	95	(43%)
14	Municipal Corporation Ghaziabad	391	65	(17%)	326	(83%)
15	UPPCB - RO Greater Noida	145	130	(90%)	15	(10%)
16	Greater Noida Authority	413	238	(58%)	175	(42%)
17	UPPCB - RO Noida	149	102	(68%)	47	(32%)
18	Noida Authority	2261	1489	(66%)	772	(34%)
19	Gurugram Metropolitan Development Authority	131	30	(23%)	101	(77%)
20	HSPCB - RO Faridabad	48	43	(90%)	5	(10%)
21	Municipal Corporation Faridabad	395	71	(18%)	324	(82%)
22	Municipal Corporation Gurugram	1912	731	(38%)	1181	(62%)
23	HSPCB Gurugram South	31	31	(100%)	0	(0%)
24	HSPCB Gurugram North	33	28	(85%)	5	(15%)
25	HSPCB - RO Ballabhgarh	15	9	(60%)	6	(40%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	114	5	(4%)	109	(96%)
	<b>Total</b>	<b>12273</b>	<b>5224</b>	<b>(43%)</b>	<b>7049</b>	<b>(57%)</b>