

**Social Media Agency-wise Data (15th Oct 2021 - 09th Sept 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	105	52	(50%)	53	(50%)
2	Public Works Department	643	508	(79%)	135	(21%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	56	49	(88%)	7	(13%)
5	Delhi Development Authority	292	93	(32%)	199	(68%)
6	Irrigation and Flood Control Department	111	76	(68%)	35	(32%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	760	174	(23%)	586	(77%)
9	Delhi Transport Department	203	201	(99%)	2	(1%)
10	Municipal Corporation of Delhi	3195	375	(12%)	2820	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	595	586	(98%)	9	(2%)
13	UPPCB - RO Ghaziabad	221	128	(58%)	93	(42%)
14	Municipal Corporation Ghaziabad	389	65	(17%)	324	(83%)
15	UPPCB - RO Greater Noida	143	130	(91%)	13	(9%)
16	Greater Noida Authority	412	234	(57%)	178	(43%)
17	UPPCB - RO Noida	151	97	(64%)	54	(36%)
18	Noida Authority	2253	1489	(66%)	764	(34%)
19	Gurugram Metropolitan Development Authority	131	30	(23%)	101	(77%)
20	HSPCB - RO Faridabad	50	40	(80%)	10	(20%)
21	Municipal Corporation Faridabad	395	71	(18%)	324	(82%)
22	Municipal Corporation Gurugram	1911	731	(38%)	1180	(62%)
23	HSPCB Gurugram South	32	31	(97%)	1	(3%)
24	HSPCB Gurugram North	32	28	(88%)	4	(13%)
25	HSPCB - RO Ballabhgarh	13	9	(69%)	4	(31%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	114	5	(4%)	109	(96%)
	<b>Total</b>	<b>12255</b>	<b>5212</b>	<b>(43%)</b>	<b>7043</b>	<b>(57%)</b>