

**Social Media Agency-wise Data (15th Oct 2021 - 01st Sept 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	104	52	(50%)	52	(50%)
2	Public Works Department	640	506	(79%)	134	(21%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	55	49	(89%)	6	(11%)
5	Delhi Development Authority	291	93	(32%)	198	(68%)
6	Irrigation and Flood Control Department	110	76	(69%)	34	(31%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	756	174	(23%)	582	(77%)
9	Delhi Transport Department	203	200	(99%)	3	(1%)
10	Municipal Corporation of Delhi	3180	375	(12%)	2805	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	595	586	(98%)	9	(2%)
13	UPPCB - RO Ghaziabad	218	128	(59%)	90	(41%)
14	Municipal Corporation Ghaziabad	385	65	(17%)	320	(83%)
15	UPPCB - RO Greater Noida	139	130	(94%)	9	(6%)
16	Greater Noida Authority	414	218	(53%)	196	(47%)
17	UPPCB - RO Noida	151	97	(64%)	54	(36%)
18	Noida Authority	2239	1483	(66%)	756	(34%)
19	Gurugram Metropolitan Development Authority	129	30	(23%)	99	(77%)
20	HSPCB - RO Faridabad	50	40	(80%)	10	(20%)
21	Municipal Corporation Faridabad	393	71	(18%)	322	(82%)
22	Municipal Corporation Gurugram	1899	731	(38%)	1168	(62%)
23	HSPCB Gurugram South	33	31	(94%)	2	(6%)
24	HSPCB Gurugram North	31	28	(90%)	3	(10%)
25	HSPCB - RO Ballabhgarh	13	9	(69%)	4	(31%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	113	5	(4%)	108	(96%)
	<b>Total</b>	<b>12189</b>	<b>5187</b>	<b>(43%)</b>	<b>7002</b>	<b>(57%)</b>