

**Social Media Agency-wise Data (15th Oct 2021 - 28th Aug 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	104	52	(50%)	52	(50%)
2	Public Works Department	633	506	(80%)	127	(20%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	54	49	(91%)	5	(9%)
5	Delhi Development Authority	290	93	(32%)	197	(68%)
6	Irrigation and Flood Control Department	110	76	(69%)	34	(31%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	754	174	(23%)	580	(77%)
9	Delhi Transport Department	202	200	(99%)	2	(1%)
10	Municipal Corporation of Delhi	3169	375	(12%)	2794	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	595	586	(98%)	9	(2%)
13	UPPCB - RO Ghaziabad	217	128	(59%)	89	(41%)
14	Municipal Corporation Ghaziabad	385	65	(17%)	320	(83%)
15	UPPCB - RO Greater Noida	138	130	(94%)	8	(6%)
16	Greater Noida Authority	415	217	(52%)	198	(48%)
17	UPPCB - RO Noida	151	97	(64%)	54	(36%)
18	Noida Authority	2232	1481	(66%)	751	(34%)
19	Gurugram Metropolitan Development Authority	129	30	(23%)	99	(77%)
20	HSPCB - RO Faridabad	49	40	(82%)	9	(18%)
21	Municipal Corporation Faridabad	391	71	(18%)	320	(82%)
22	Municipal Corporation Gurugram	1896	731	(39%)	1165	(61%)
23	HSPCB Gurugram South	33	31	(94%)	2	(6%)
24	HSPCB Gurugram North	31	28	(90%)	3	(10%)
25	HSPCB - RO Ballabhgarh	13	9	(69%)	4	(31%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	113	5	(4%)	108	(96%)
	<b>Total</b>	<b>12152</b>	<b>5184</b>	<b>(43%)</b>	<b>6968</b>	<b>(57%)</b>