



## CENTRAL POLLUTION CONTROL BOARD

Ministry of Environment, Forest, & Climate Change  
Government of India

### Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR

From: 20-Oct-2021 To: 09-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	80	6 (8 %)	74 (92% )
2		South Delhi Municipal Corporation	104	9 (9 %)	95 (91% )
3		Traffic Police Department	6	5 (83 %)	1 (17% )
4		Delhi state industrial and infrastructure development corporation	25	18 (72 %)	7 (28% )
5		New Delhi Municipal Council	1	1 (100 %)	0 (0% )
6		Delhi Public Works Department	17	8 (47 %)	9 (53% )
7		Delhi Development Authority	26	4 (15 %)	22 (85% )
8		Northern_Railway	3	1 (33 %)	2 (67% )
9		East Delhi Municipal Corporation	14	8 (57 %)	6 (43% )
10		Irrigation and Flood Control Department	3	0 (0 %)	3 (100% )
11		National Highways Authority of India	11	4 (36 %)	7 (64% )
12		DPCC	5	2 (40 %)	3 (60% )
13		Central Public Works Department	4	0 (0 %)	4 (100% )
14		Delhi Metro Rail Corporation	1	1 (100 %)	0 (0% )
15		Delhi Cantonment Board	1	0 (0 %)	1 (100% )
16		Delhi Jal Board	2	1 (50 %)	1 (50% )
17		Delhi Police Department	2	2 (100 %)	0 (0% )
18	Haryana	HSPCB	67	17 (25 %)	50 (75% )
19		Sonipat	11	0 (0 %)	11 (100% )
20		Bahadurgarh	6	0 (0 %)	6 (100% )
21		RO Faridabad	14	0 (0 %)	14 (100% )
22		Municipal Corporation Gurugram	9	0 (0 %)	9 (100% )
23	Rajasthan	RSPCB	18	0 (0 %)	18 (100% )
24	Uttar Pradesh	UPPCB	12	4 (33 %)	8 (67% )
25		Noida	31	1 (3 %)	30 (97% )
26		GNoida_Authority	2	2 (100 %)	0 (0% )
27		Ghaziabad	8	0 (0 %)	8 (100% )
<b>Total</b>			<b>483</b>	<b>94 (20%)</b>	<b>389 (80%)</b>