

File No.IT-18012/8/2021-IT-HO-CPCB-HO

Central Pollution Control Board

IT Division

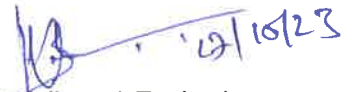
27-10-2023

Circular

**Subject: Upgradation antivirus software for strengthening system security.**

A new antivirus software has been made available by NIC to CPCB for enhancing the system security. To enable the same, it is required to uninstall the existing software "**Trend Micro OfficeScan Agent**" prior to installation of new software; for which detailed steps are enclosed at Annexure-1.

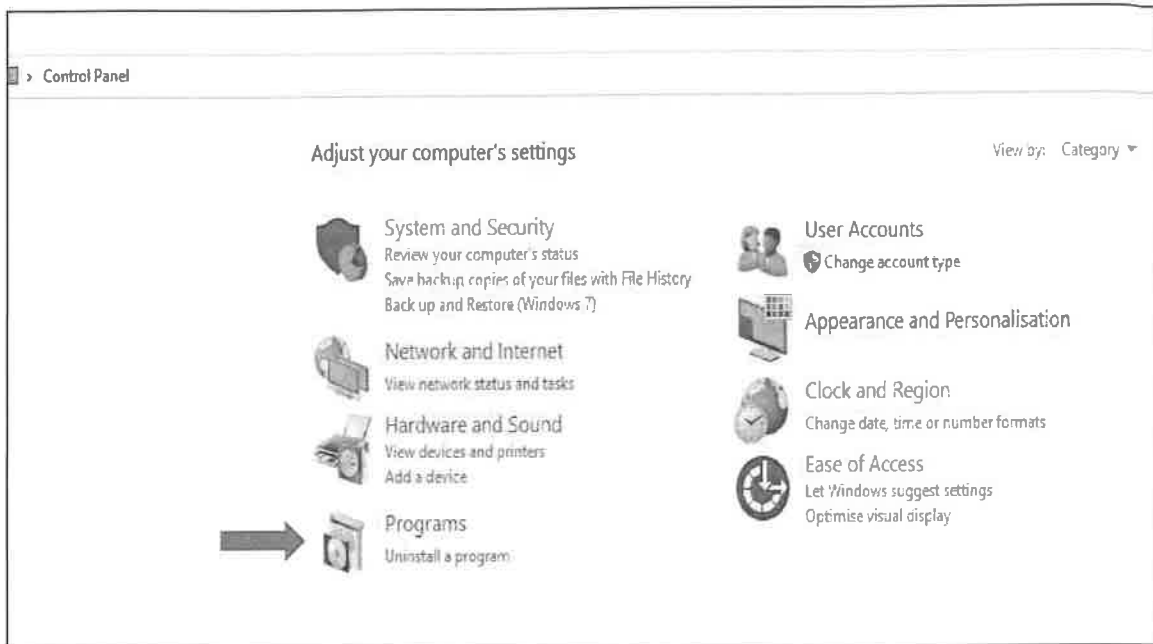
All the officials are requested to kindly follow these steps and install the updated antivirus software by 03-11-2023. In case of any technical assistance, officials may kindly contact the technical team via intercom number 490.



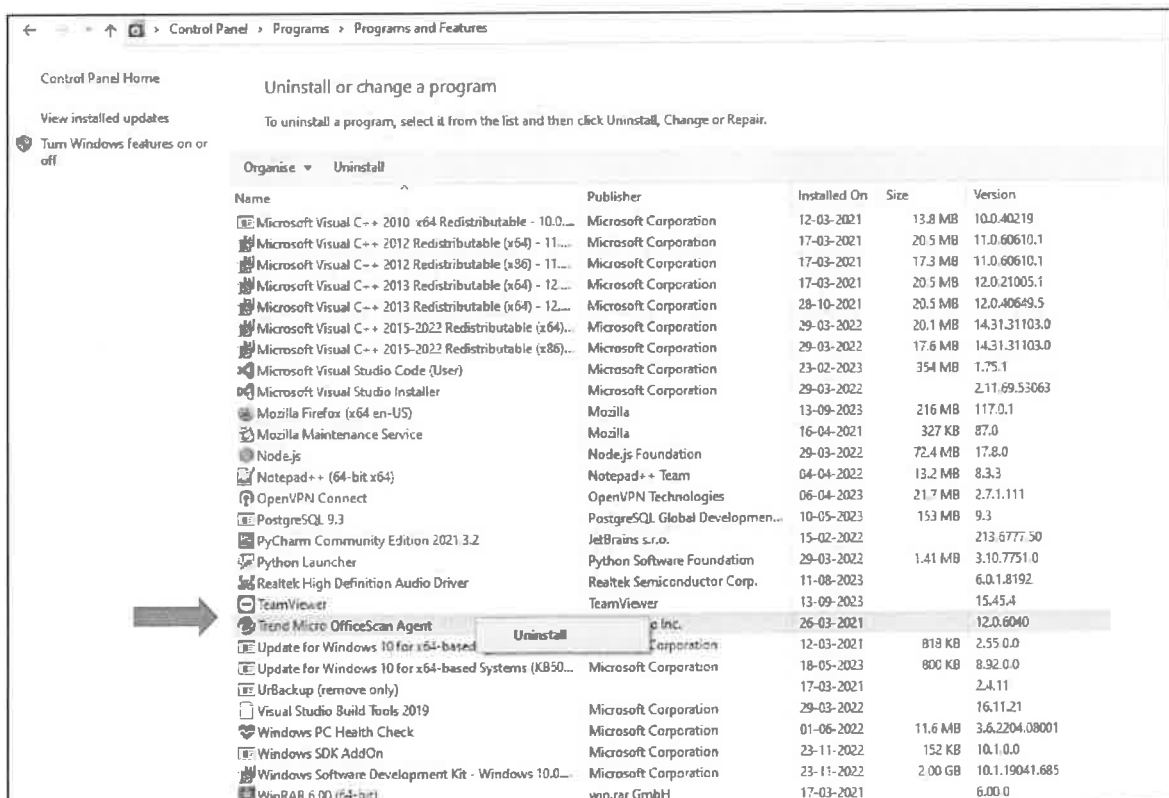
(B. Vinod Babu)  
Divisional Head, IT Division

**First Action: - Un-installation of Old Antivirus Software (If installed in your PC)**

**Step-1 Open Control Panel**

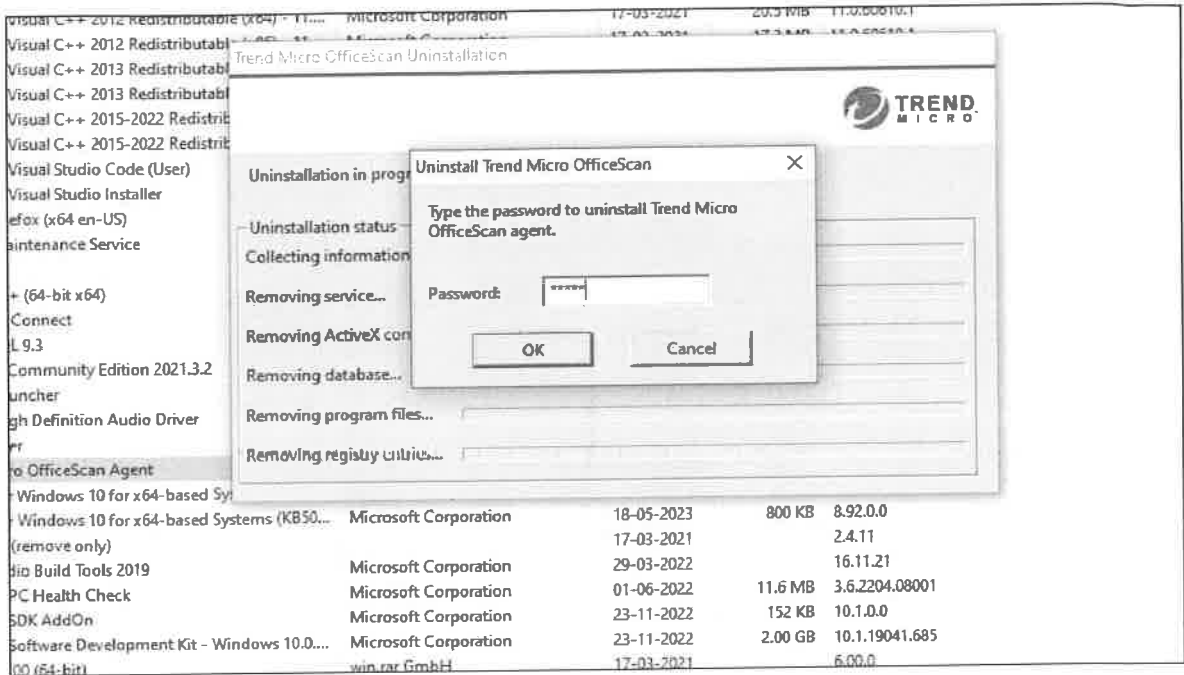


**Step-2 Click on Uninstall a program -> Select Trend Micro Office Scan -> Click on Uninstall option**

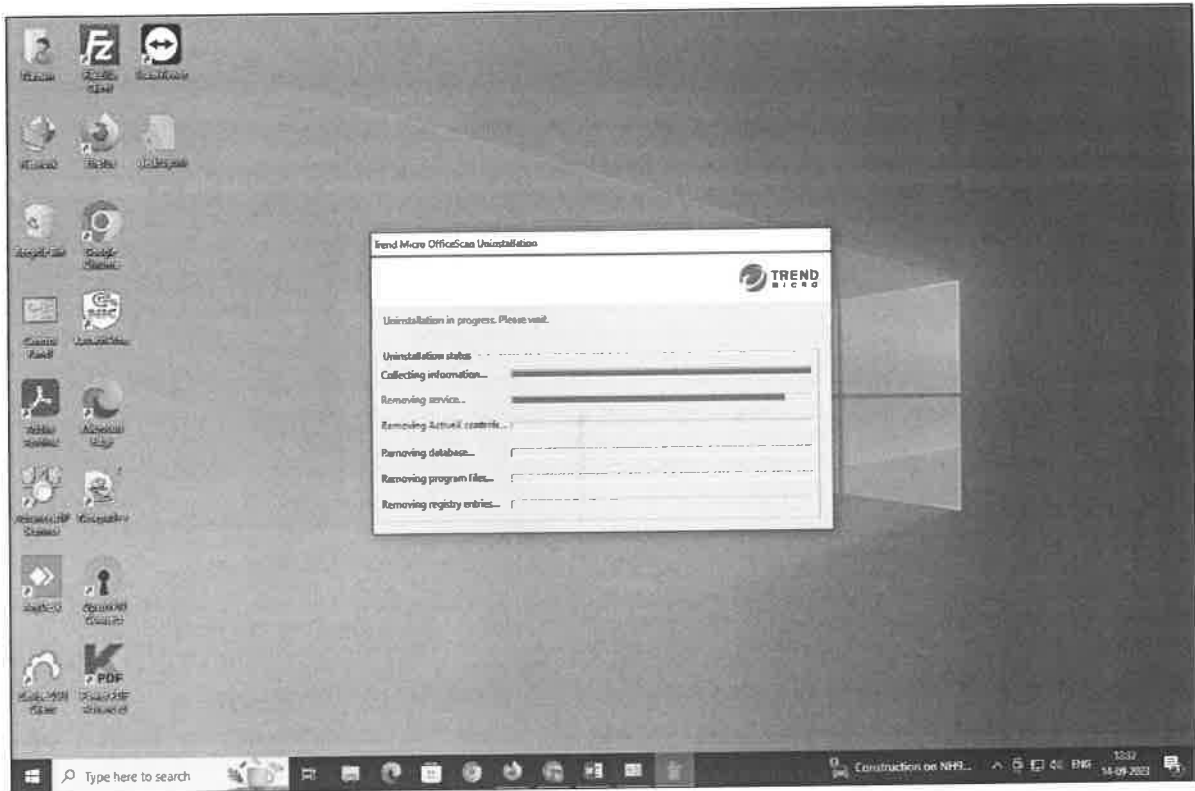


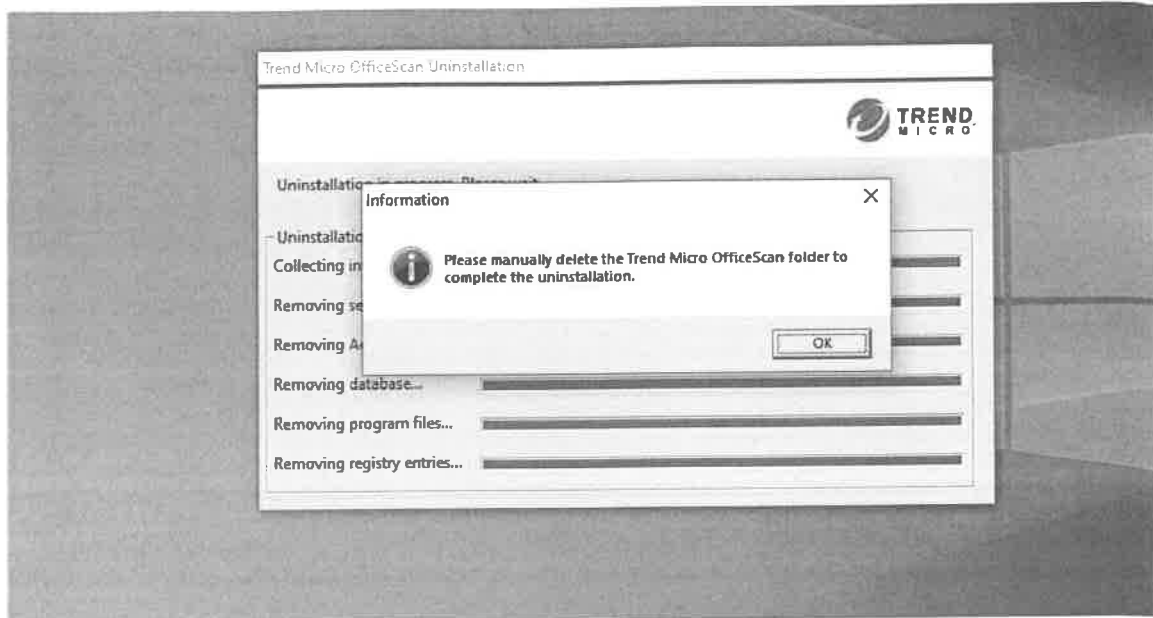


### Step-3 Enter Password- trend and Click on Ok button

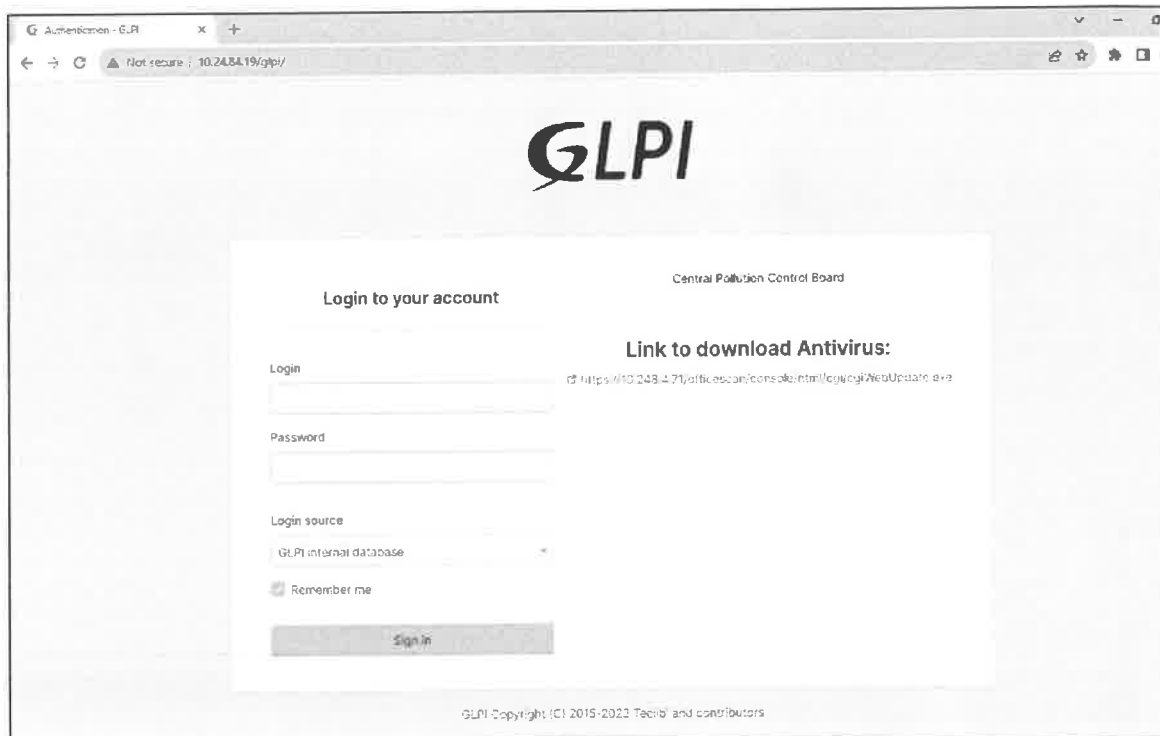


### Step-4 Wait for Uninstallation of software (It will take 5 to 10 Minutes)

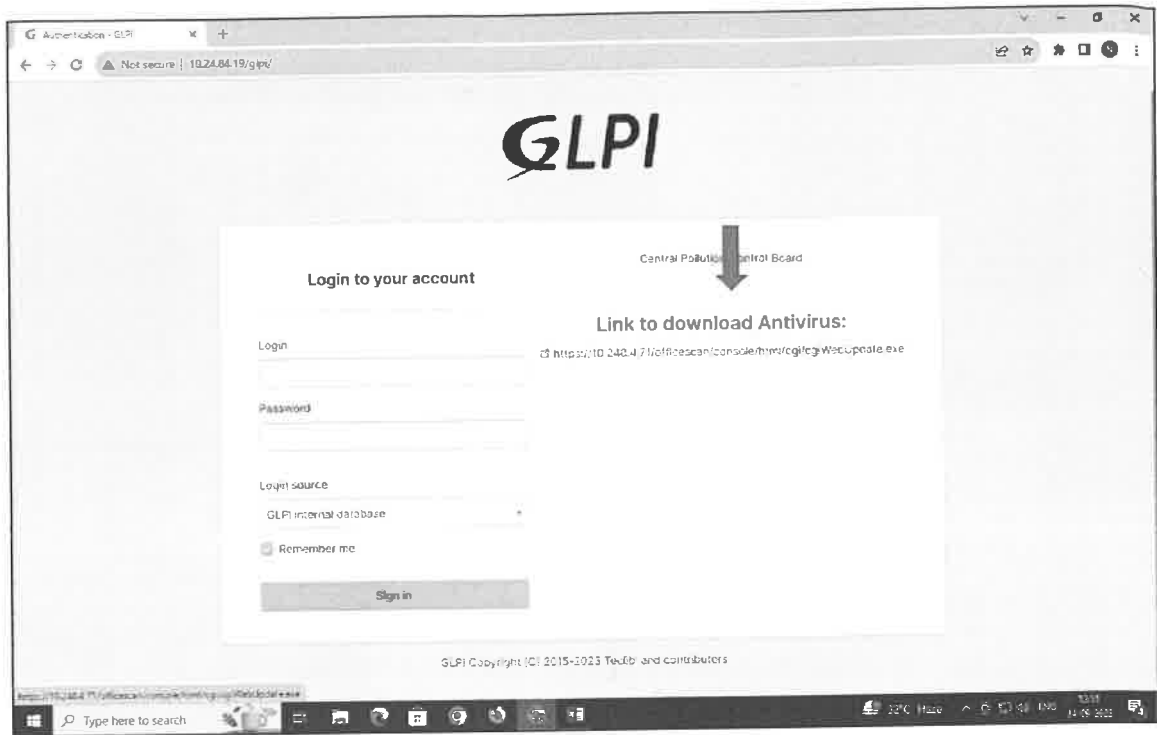


**Step-5 Click on OK Button and Restart the Computer****Action -2 Installation of New Antivirus Software**

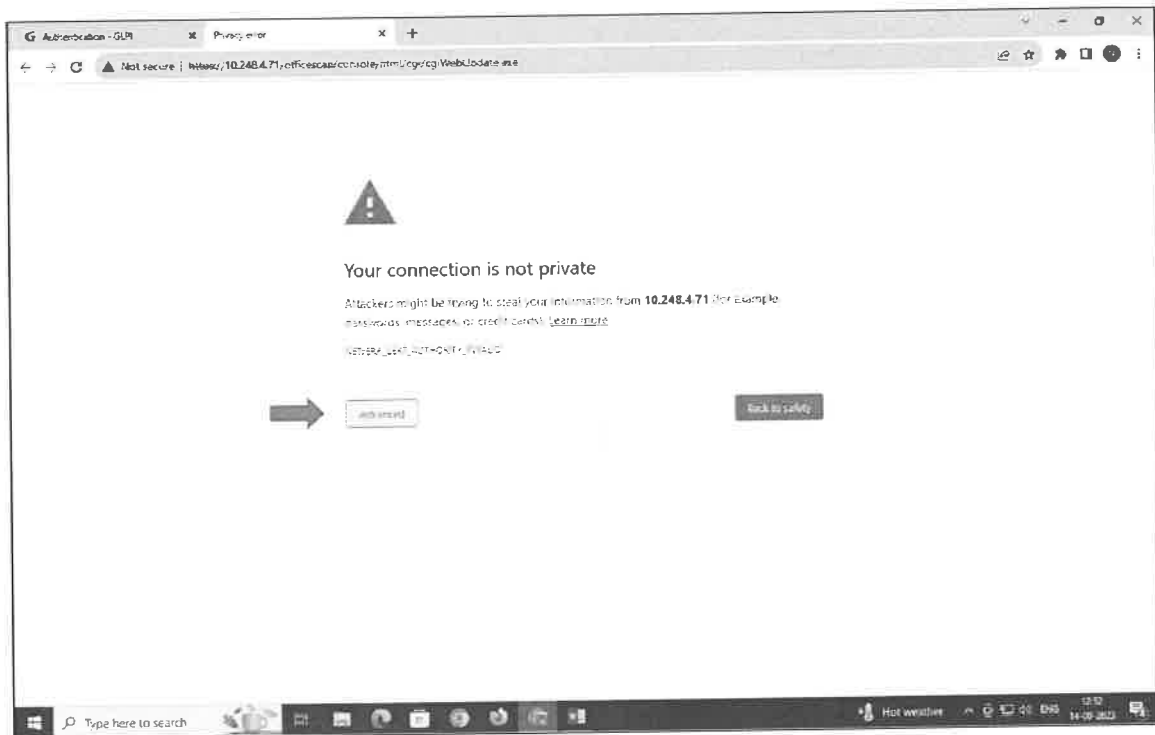
Step-1: Please open this URL <http://10.24.84.19/glpi/>



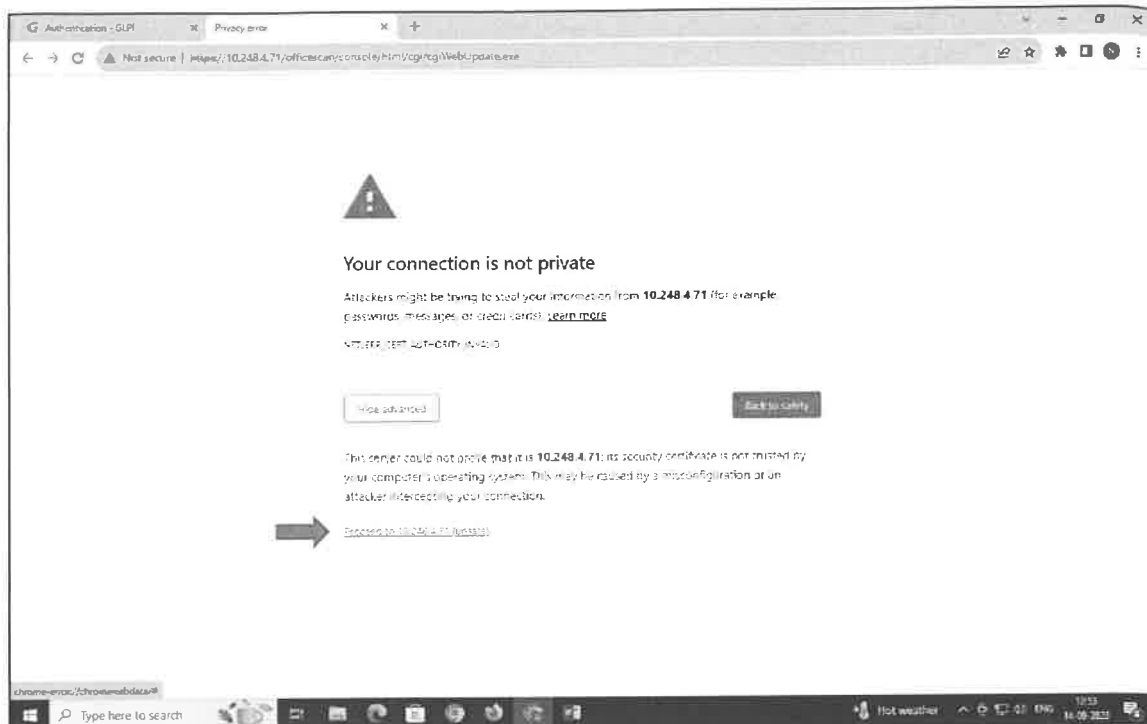
Step-2: Click to Download Antivirus



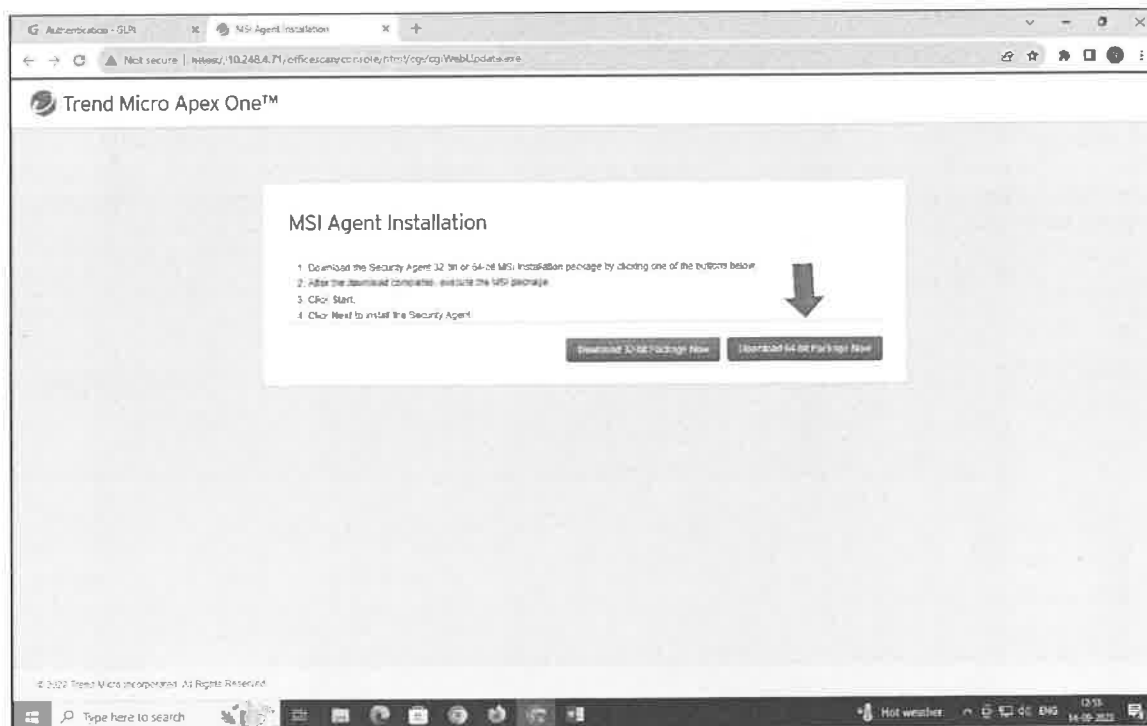
Step-3: Click on Advance Option



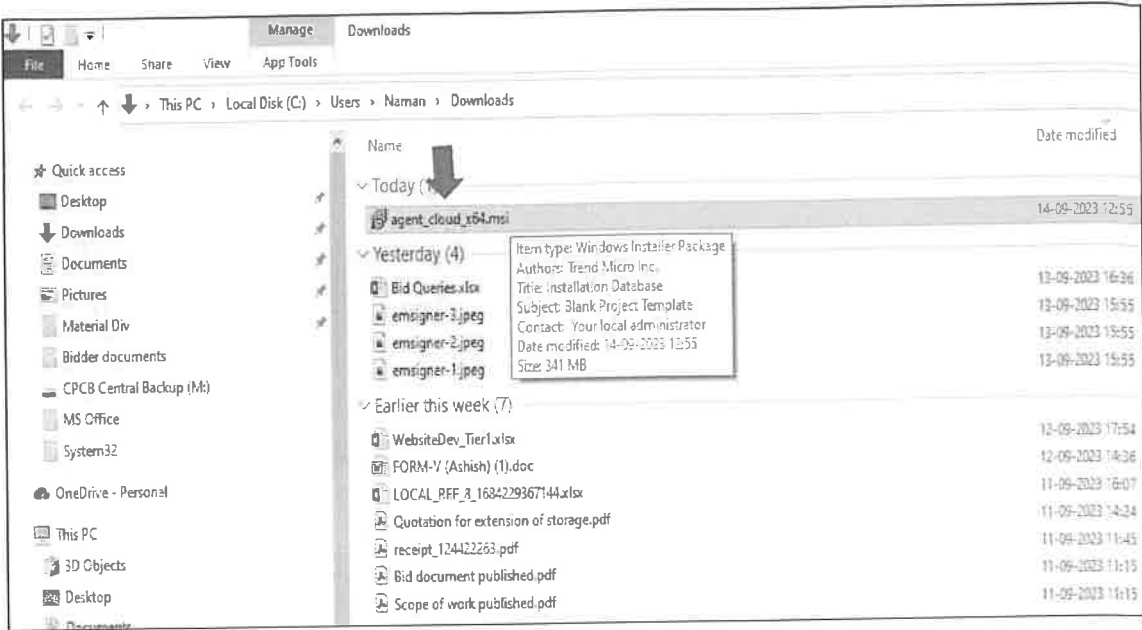
**Step-4: Click on Proceed**



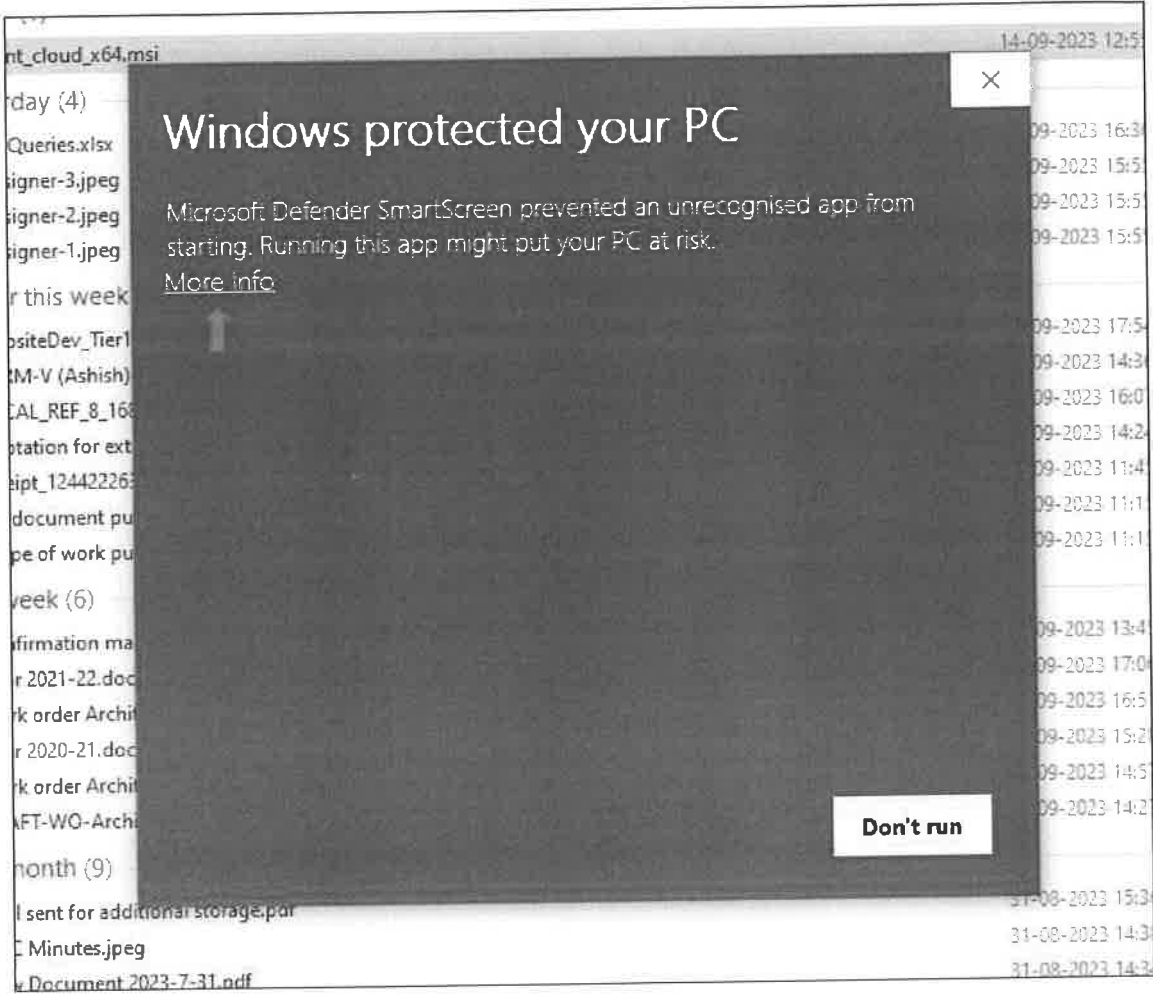
**Step-5: Click on Download 64-Bit (Click on 32 Bit if 64 bit not available in your PC)**



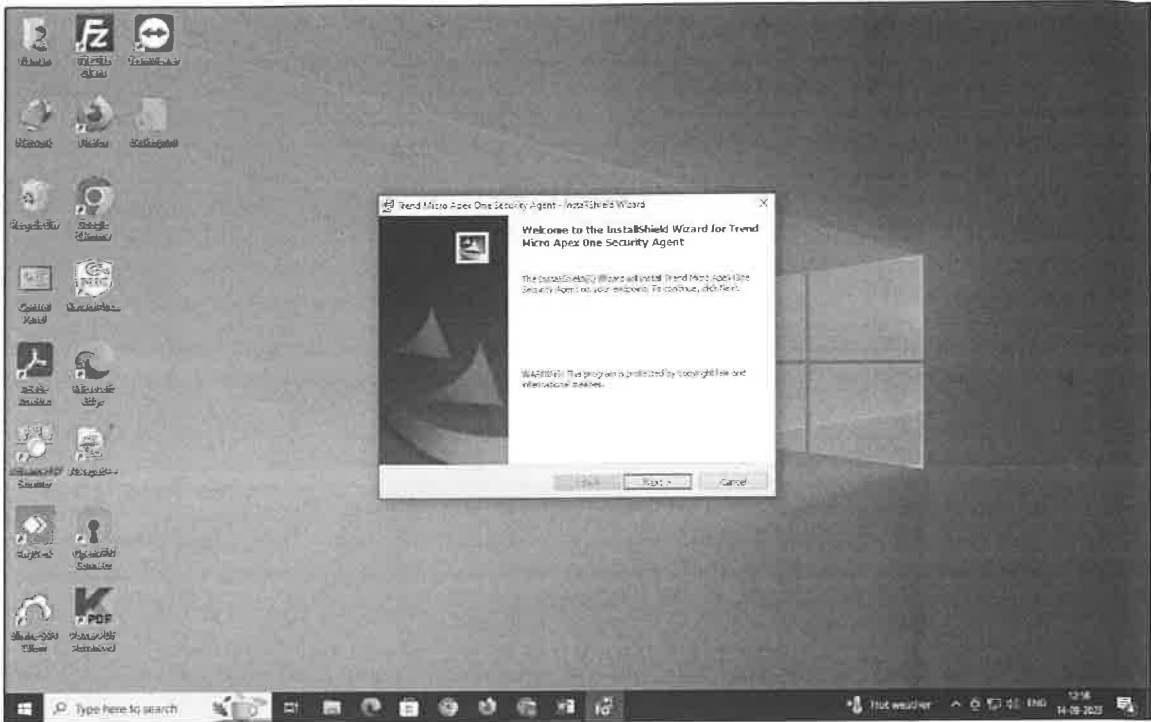
**Step-6: Now install the downloaded software:**



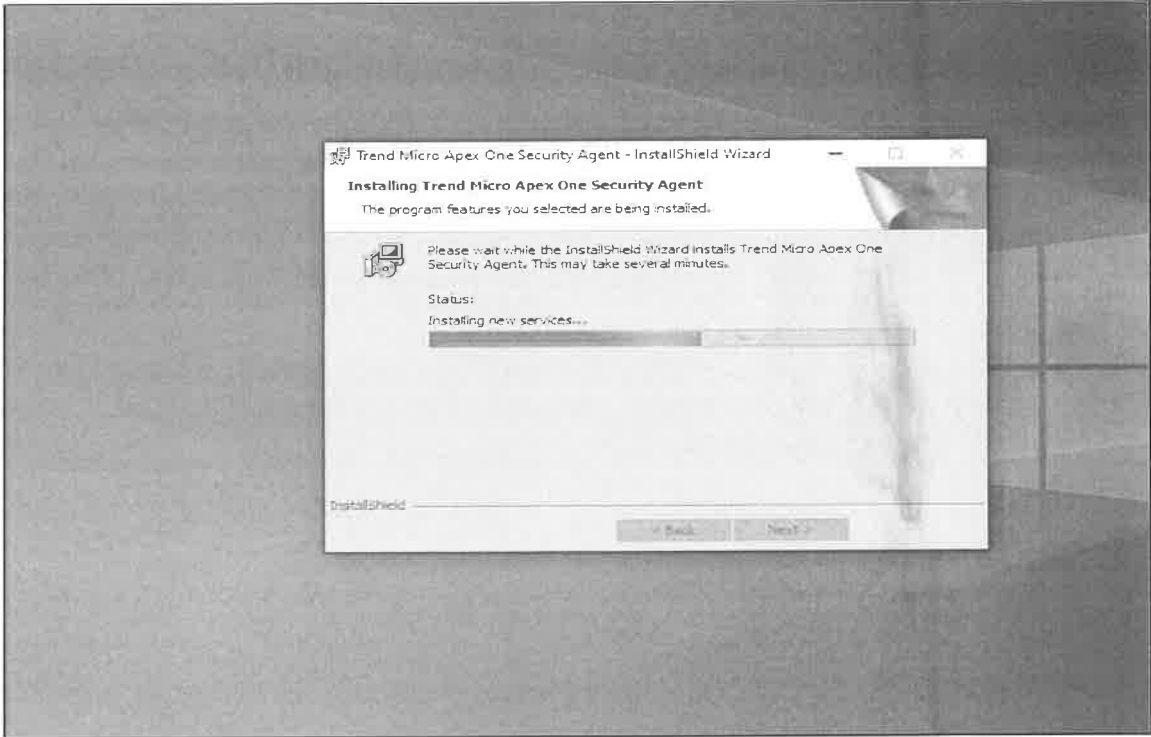
**Step-7: Click on More info option**



Step-8: Click on Run anyway button and click on Next button and then "Yes" button

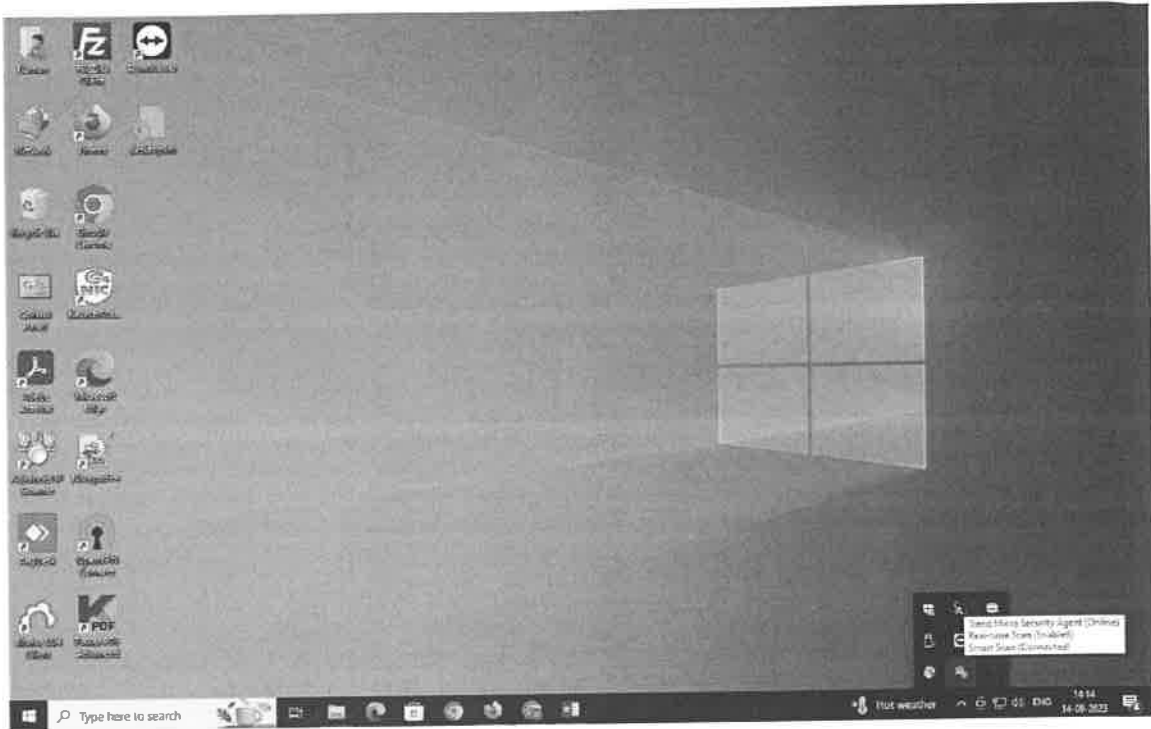


Step-9: Please wait for installation of software





Step-10: You can the software icon in right side corner



For any support please call- Sh. Abdul – 9958106928, Sh. Paiker- 8743942923  
(AMC team)