

**Minutes of Review Meeting with Public Agencies & SPCBs to discuss the redressal status of social media complaints in Delhi NCR**

**22 July 2019**

A review meeting with the concerned agencies and SPCBs was held on 22 July 2019 at Central Pollution Control Board, Delhi, to discuss the redressal status of social media complaints received on the platform created by CPCB in compliance to Hon'ble Supreme Court order, dated October 29, 2018. Meeting was chaired by Member secretary, CPCB. The list of participants is annexed.

Member secretary, CPCB welcomed the participants and emphasized on need for proactive actions by concerned implementing agencies in redressing the social media complaints related to air pollution.

A serious note was taken of the departments namely EDMC, Noida Authority which did not attend the meeting.

A brief presentation was made on the status of redressal of social media complaints in Delhi NCR to apprise the participants on current situation:

- The redressal status of UPPCB (Noida, Greater Noida and Ghaziabad), Gurugram (North), DPCC, DDA, NHAI and Faridabad is less than 50%.
- DJB, Irrigation and Flood control department, Forest department, Delhi Police, UPSIDC, Faridabad MC, have not provided information about Nodal officer for social media complaints.
- The nodal officers of the agencies RO Ghaziabad, RO Faridabad and RO Noida, SDMC, EDMC and NHAI, are not uploading Action taken reports against redressed complaints.
- Time taken for redressal of complaints by some agencies are more than one month.
- Agencies (UPPCB, SDMC and Gurugram MC) have maximum number of reported social media complaints. Major polluting activity identified in these agencies is open waste dumping.
- Major polluting sources identified in Delhi NCR is open waste dumping and open burning of waste.

Member Secretary CPCB, emphasized that redressal of social media complaints should be streamlined as in case of Sameer complaints, where better resolution efficiency was observed.

After deliberation following was decided: -

1. Land owning agencies (PWD, CPWD, DDA, DMRC, DSIIDC, New DMC, NDMC, EDMC, SDMC, North MCD, Ghaziabad Development Authority, Ghaziabad Nagar Nigam, Awas Vikas- Ghaziabad, Executive officer- Loni, Gram Panchayat-DPRO-Ghaziabad, Greater Noida Authority, Executive Officer –Dadri) in Delhi & NCR to provide the updated inventory of the respective owned land to CPCB by July 31, 2019.
2. Agencies to organize a special campaign against ‘open waste dumping and waste burning’ in the month of August and September.
3. Agencies with maximum number of repeated complaints (UPPCB, SDMC and Gurugram MC) should take immediate steps for resolution of complaints and be extra vigilant on air polluting activities in the respective areas.
4. Time taken for redressal of complaints be minimized and prompt response be provided to the complainant. For complaints which are pending for more than a month be redressed immediately. Central Control Room, CPCB be contacted for details of old complaints.
5. ATR be more specified with proof of complaint resolution wherever possible.
6. All the agencies to provide updated information on appointed Nodal officers (Contact number, email ID and designation) and be forwarded to CPCB.
7. Any violation noticed to be dealt strictly as per law including closure Directions/ direct prosecution of defaulters.
8. Implementing agencies to resolve all pending social media complaints and provide information (list of plots) on land owning inventory (soft copy in excel/word file) & nodal officer latest by July 31, 2019.
9. Member Secretary reminded all agencies that poor redressal of air pollution related complaints will be viewed closely and action against agencies may be taken in line with orders of Hon’ble Supreme Court in the matter 13029/1985 dated October 29, 2018.

Meeting ended with thanks to chair.

**List of participants:**

1. Sh. B. V. Babu, Member Secretary (Incharge), CPCB
2. Sh. V. K. Shukla, AD, CPCB
3. Sh. Sharandeep Singh, Scientist 'D', CPCB
4. Sh. Aditya Sharma, Scientist 'D', CPCB
5. Sh. Jaichand, SO, SDMC
6. Sh. P. K. Hooda, EE-DEMS, North MCD
7. Sh. Sharat Kumar, S.E (Env.), DSIIDC
8. Sh. P. S. Pankaj, EE, DPCC
9. Sh. Manoj Kumar, Director (Covil), CPWD
10. Sh. Shiv Pujan Yadav, Addl. Municipal Commissioner, Ghaziabad MC
11. Sh. Manoj Parbha, Executive Engineer
12. Sh. R. P. Singh, SE, DJB
13. Sh. Madan Lal Sharma, XEN, MCF
14. Sh. Deepak, XEN, MCF
15. Sh. Prashant Kumar, AE, CDO, DDA
16. Sh. A. K. Bhatia, EE, CDO, DDA
17. Sh. Sundeep Kumar Sharma, SE (E & M), SDMC
18. Sh. Rajeev Kumar Jain, SE, SDMC
19. Sh K. M. Srivastava, AEE, UPPCB (Noida)
20. Sh. Vikash Singhal, DGM (Env.), DMRC
21. Smt. Sapna Srivastava, ASO, UPPCB (Ghaziabad)
22. Sh. Harish Chandra Joshi, ASO, UPPCB (Greater Noida)
23. Sh. Utsav Sharma, RO, UPPCB
24. Sh. C. P. Sharma, Dy Director (M) c/o Sh. Subhash Chandra, Director (Monitoring), PWD
25. Sh. Tushar Yadav, Asst. Engineer, MCG
26. Sh. C. L. Meena, Executive Engineer, NDMC
27. Sh. Varun Kumar, SI, Delhi Traffic Police