

**SPEED POST**

F.No. AQM/ Direction/2020-21/ 13371-13401

November 20, 2020

As per list ( )

**Sub: Directions under Section 5 of The Environmental (Protection) Act, 1986 regarding redressal of citizens' complaints on air polluting activities in Delhi NCR - reg.**

WHEREAS, Section 16 (2) (b), (f) and (j) of The Air (Prevention & Control of Pollution) Act, 1981 mandates the Central Pollution Control Board to execute nation- wide program for prevention, control and abatement of air pollution and organize a comprehensive program and perform such other functions as may be prescribed;

WHEREAS, air pollution in Delhi NCR during critical winter months is a matter of serious concern, especially with regard to high levels of particulate matter exceeding National Ambient Air Quality Standards, 2009;

WHEREAS, in pursuant to Hon'ble Supreme Court orders in the Writ Petition (Civil) No. 13029/1985 in the matter of M.C. Mehta Vs. Union of India, CPCB rigorously monitor the compliance of corrective action for air pollution control and management;

WHEREAS, in pursuant to Hon'ble Supreme Court's order dated October 29, 2018 in the matter of W.P (s) (Civil) No. 13029/1985 M. C. Mehta vs. Union of India, CPCB has created account on social media interface (Twitter and Facebook) for citizens to lodge complaints and to further forward these complaints to concerned agencies for redressal;

WHEREAS, CPCB vide letter dated August 28, 2020, requested agencies to ensure immediate effective action and timely resolution of complaints on the SAMEER App and Social Media platforms;

WHEREAS, CPCB vide letter dated October 07<sup>th</sup> 2020, requested states to ensure strict vigilance and step up intensive efforts towards air pollution control action in respective areas;

WHEREAS, CPCB has deployed 50 dedicated teams for field feedback from 15<sup>th</sup> October 2020 to 28<sup>th</sup> February 2021. Feedback from these teams is being forwarded through Sameer App to respective agencies for quick redressal of complaints;

WHEREAS, incidents causing air pollution such as open burning of waste, improper handling of construction waste, emission from industries, unpaved roads and open spaces, etc. are also being reported by citizens on Sameer App and social media platforms;

WHEREAS, out of 3,094 complaints lodged on Sameer App during the period 07.10.2020 to 18.11.2020, only 34% complaints have been redressed so far;

WHEREAS, out of 784 complaints lodged on Social media during the period of 07.10.2020 to 18.11.2020, only 24% complaints have been redressed so far;

Now therefore, in exercise of powers vested under Section 5 of The Environmental (Protection) Act, 1986, it is hereby directed to

- (i) Ensure immediate action for complete redressal of Sameer and social media complaints by November 30, 2020
- (ii) Closely monitor actions taken on air polluting activities reported through Sameer App and social media complaints;
- (iii) Ensure regular surveillance and strict action against illegal industrial activities including tyre pyrolysis; burning of tyre & other wastes; and dumping of wastes etc.

The receipt of this direction shall be acknowledged immediately.

  
(Shiv Das Meena)  
Chairman

**Copy to:**

- The Secretary : For kind information please  
Ministry of Environment, Forest and  
Climate Change  
Indira Paryavaran Bhavan  
Jorbagh Road, New Delhi - 110 003
- The Chief Secretary : For kind information please  
Government of NCT of Delhi  
Delhi Secretariat  
I.P. Estate, Delhi 110 002
- The Chief Secretary, : For kind information please  
Government of Rajasthan,  
Tilak Marg Secretariat,  
Jaipur, Rajasthan – 302005
- The Chief Secretary, : For kind information please  
Government of Haryana,  
Haryana Civil Secretariat,  
Capital Complex, Near Punjab Vidhan Sabha  
Sector -1 Chandigarh -160001
- The Chief Secretary, : For kind information please  
Government of Uttar Pradesh,  
101, Lok Bhawan, U.P Civil Secretariat,  
Vidhan Sabha Marg, Lucknow-226001
- Head, IT Division : For uploading on media corner, CPCB website
- Head, UPCD-I & II : For kind information please

केन्द्रीय प्रदूषण नियंत्रण बोर्ड

निर्गत.....

दिनांक..... 23/11/2020

  
(Prashant Gargava)  
Member Secretary

copy

List:

1. The Member Secretary  
Delhi Pollution Control Committee  
5<sup>th</sup> and 6<sup>th</sup> Floor, ISBT Building  
Kashmere Gate, Delhi – 110 006
2. The Member Secretary  
U.P. Pollution Control Board  
3<sup>rd</sup> Floor, PICUP Bhawan, Vibhuti Khand, Gomti Nagar  
Lucknow – 226 020
3. The Member Secretary  
Haryana State Pollution Control Board  
C-11, Sector - 6, Panchkula - 134109, Haryana
4. The Member Secretary  
Rajasthan State Pollution Control Board  
A-4, Jalane Dungri Institutional Area  
Jaipur - 302 004
5. The Commissioner  
North Delhi Municipal Corporation  
5<sup>th</sup> floor, Civic Centre, New Delhi-110002
6. The Commissioner  
South Delhi Municipal Corporation  
9<sup>th</sup> floor, Civic Centre, New Delhi-110002
7. The Commissioner  
East Municipal Corporation of Delhi  
419, Udyog Sadan, Patparganj Industrial Area,  
Patparganj, New Delhi, Delhi 110096
8. The Chairman  
New Delhi Municipal Council  
NDMC Head Office, Palika Kendra Parliament Street  
New Delhi-110001
9. The Commissioner  
Ghaziabad Municipal Corporation  
Navyug Market, Opp. Old Bus Stand,  
Ghaziabad – 201001
10. The Commissioner  
Municipal Corporation Gurugram  
C-1, Info City, Sector 34  
Near Hero Honda Chowk

Gurugram, Haryana-122001

11. The Commissioner  
Municipal Corporation, Faridabad  
NIT, Faridabad - 121001, Near Neelam Chowk,  
Opposite BK Hospital
12. The Managing Director  
Delhi Metro Rail corporation ltd  
Metro bhawan, fire brigade lane  
Barakhamba road, New Delhi-110001
13. The Chairman  
Noida Authority,  
Sector 6, Noida - 201301  
District. Gautam Budh Nagar  
Uttar Pradesh, India
14. The Vice-Chairman  
Delhi Development Authority  
D Block Vikas Sadan, INA, New Delhi-110023
15. The Chairman  
Delhi State Industrial and Infrastructure Development Corporation Ltd.  
Head Quarter, N-36, Bombay Life Building,  
Connaught Circus, New Delhi - 110001
16. The Vice Chairman  
Ghaziabad Development Authority  
Vikas Path, Near Old Bus Stand,  
Ghaziabad, Uttar Pradesh 201001
17. The Chairman  
U.P. Housing and Development Board (U.P. Awas Evam Vikas Parishad)  
104 Mahatma Gandhi Road, Lucknow  
Uttar Pradesh- 226001
18. The Executive Officer  
Nagar Palika Parishad Loni,  
(Ghaziabad) Loni Dehat, Uttar Pradesh-201102
19. The Chairman  
Greater Noida Industrial Development Authority  
Plot No. 1, Sector Knowledge Park 4,  
Greater Noida City

20. The Chief Executive Officer,  
GMDA (Gurugram Metropolitan Development Authority)  
Eminence Building, 3rd Floor, Plot No. 44, Institutional Area, Sector 32. Opposite  
Medanta Medicity, Gurugram, Haryana 122001
21. The Chief Secretary  
Haryana Shehri Vikas Pradhikaran  
HSVP Office Complex, C - 3, Sector 6, Panchkula
22. The District Development Panchayat Officer  
Block Development and Panchayat Office  
MCG Rd. Officers Colony, Civil Lines, Gurugram, Haryana 122007
23. The Managing Director  
Haryana State Industrial & Infrastructure Development Corporation Limited,  
Plot No: C-13-14, Sector 6, Panchkula-134109, Haryana
24. The Chief Executive Officer  
Office of Cantonment Board  
Sadar Bazar, Delhi Cantt- 110010
25. The Deputy Commissioner  
Nagar Parishad , Alwar  
Church Rd, Kabir Colony, Alwar, Rajasthan 301001
26. The Deputy Commissioner  
Municipal Corporation, Bharatpur  
Mathura Gate, Tara Mahendra Colony,  
Bharatpur, Rajasthan 321001