

## Frequently asked questions (FAQs) related to Payment Gateways for 1% Environmental Protection Charges

### 1. What is Environmental Protection Charge (EPC)?

**Ans:** Hon'ble Supreme Court of India in the matter of 13029 of 1985, M.C. Mehta Vs UOI issued directions and imposed 1% Environmental Protection Charge (EPC) on diesel vehicles with engine capacity of 2000 cc and above which will be registered in Delhi-NCR as given in Hon'ble Supreme Court Order dated 12 Aug 2016. This EPC has to be submitted to the Central Pollution Control Board (CPCB). CPCB has also been directed by the Hon'ble Court for opening a separate bank account in a scheduled public sector bank for receiving the EPC.

### 2. What are the Bank details for depositing EPC to CPCB?

**Ans:** Name of the bank: Union Bank of India (UBI)  
Account Name: CPCB-EPC  
Account No.: 532702010008813

### 3. Who has to pay EPC?

**Ans:** As per the directions of the Hon'ble Supreme Court, the dealer/ manufacturer of the vehicle has to be pay 1% EPC on the Ex-showroom price of new diesel vehicles with engine capacity of 2000cc and above, which is to be registered only in Delhi and National Capital Region (NCR). Purchaser of the vehicle also has an option to pay EPC directly.

### 4. Whether EPC has to be paid, if a person has purchased a diesel vehicle with engine capacity of 2000 cc and above from outside Delhi NCR but wants registration in Delhi NCR?

**Ans:** Yes, an EPC of 1% on the Ex-showroom price of diesel vehicles of engine capacity 2000 cc and above has to be paid for the registration of vehicle in Delhi and NCR. The payment may be done online through payment gateway (<http://115.124.100.63/CPCB/CPCBPAYMENTS.aspx>) or offline by depositing the EPC Challan in the nearest branch of UBI.

### 5. What steps are to be taken when the online payment has been made and receipt had been generated?

**Ans:** The bank will issue an EPC payment receipt and the same has to be referred for registration of vehicle in Delhi NCR. In case of online payment, the receipt will be generated online and can be used for registration of the vehicle in Delhi NCR.

### 6. Can a dealer pay cash for depositing EPC in the bank?

**Ans:** Yes, payment can be made through cash. The depositor has to generate / fill a challan and deposit this challan for the cash payment in any branch of Union Bank of India (UBI) in NCR.

### 7. What are the modes of payment?

**Ans:** The methods of payment are:

- a) Challan for manual payment (cash payment) to the bank
  - i) Challan form may be obtained from Union Bank of India (UBI);
  - ii) Challan can be generated online through the payment gateway.
- b) Debit card
- c) Credit card
- d) Net-Banking.

**8. What to do if Dealers' name is not reflected in CPCB's EPC payment gateway?**

**Ans:** It is the prime responsibility of manufacturer to submit the list of dealers to CPCB in the appropriate format. Initial list has been received by CPCB through Society of Indian Automobile Manufacturers (SIAM) for SIAM members. Further updation of the list will be done as and when an update is received from SIAM. Manufacturers, who are members of SIAM will have to provide a comprehensive list of Dealers in NCR to SIAM, who in turn will submit the list to CPCB. No requests for updation of list from Dealers of SIAM members will be entertained by CPCB.

Manufacturers or Importers, who are not members of SIAM, have to submit the list of Dealers in NCR in their company letter heads directly to CPCB, signed by Head of Marketing or Head of the Company, as per the requisite format.

The dealers list for online payment gateway will be uploaded after due approval of Competent Authority of CPCB.

**9. Who are the dealers enlisted in the EPC payment gateway?**

**Ans:** The primary recognised dealers located in Delhi & NCR, certified by a manufacturer can only be enlisted.

**10. How can an RTO verify the EPC payment receipt?**

**Ans:** A RTO can verify the EPC payment receipt by opening the URL as given below:

URL: <http://115.124.100.63/CPCB/VINDetails.aspx>

In the above URL, an RTO has been given viewing as well as downloading facility for the EPC payment receipts. The RTO is just required to enter the vehicle identification number (VIN number for getting the payment receipt of the vehicle it proposes to register in Delhi NCR).

**11. In case a dealer has made an EPC payment but was not able to get the payment receipt, how to get payment receipts in that case?**

**Ans:** A dealer who has made an EPC payment but was not able to get the payment receipt, may contact Branch Manager, Union Bank of India, I. P. Extension, Delhi. Mobile No. 9910800221, Landline No. 011-22378395.

**12. If a person has made the EPC payment and changed his mind on buying that car before registration at RTO office, and then buys another new car, can the EPC be transferred for the new car?**

**Ans:** No. EPC is linked to the VIN / Chassis Number of the vehicle. EPC has to be paid for any Chassis number for which payment has not been made before.

**13. If a dealer has mistakenly entered the wrong digits and hence paid the wrong amount (more/less than the amount required for EPC for that car), is there any process for reverting?**

**Ans:** The dealer/customer may make a request to CPCB for refund/pay with a letter and all documentary evidences. In this case, on the discretion of the Competent Authority of CPCB, the payment can be refunded/paid through Union Bank of India (UBI).

**14. What is the validity of Online Challan generated through EPC payment gateway portal for the payment of EPC in the Union Bank of India (UBI)?**

**Ans:** The validity of online challan for EPC is 96 hrs. i.e. 4 days for the payment to be made in the Union Bank of India (UBI). After 96 hours you may regenerate the challan.

**15. Is EPC to be paid on ex-showroom price? If so, is the VAT included in ex-showroom price?**

**Ans:** Yes, ex-showroom price includes VAT and excise duty.

**16. How long the screen will remain active for the online payment of EPC at CPCB' s EPC payment gateway portal?**

**Ans:** The screen will be active for 07 minutes (per payment session) for the online payment of EPC at CPCB's EPC payment gateway portal.

**17. What are the timings for the online payment of the EPC at CPCB's EPC payment gateway portal?**

**Ans:** The EPC payment can be made 24x7 at CPCB's online payment gateway portal.

**18. How to change the details of purchaser in case of re-sale of a car for which 1% EPC has already been paid?**

**Ans:** There is a provision with respective RTO to change the details of purchaser following the procedural steps of the RTO.

**19. When and whom to contact regarding queries/ problems related to EPC?**

**Ans.** In case of problems related to EPC payments the person may write or call during Office Hours from Monday to Friday (10:00 am to 05:00 pm), other than Holidays:

- a. UBI, Mr Ajay Gupta (Manager): for online payment gateway related problems. (ajaygupta@unionbankofindia.com; +91 9999717919);
- b. M/s Atom Technology, Mr. Vivek, for online traction related problems (pmg-atom@atomtech.in; +91 9564125100):
- c. CPCB, Dr. Sanjeev Agarwal: for other issues and queries related to EPC ([sanjeevagrwal.cpcb@gmail.com](mailto:sanjeevagrwal.cpcb@gmail.com); 011 43102410);
- d. CPCB, Ms. Meetu Puri: for other issues and queries related to EPC ([mkapoor2@rediffmail.com](mailto:mkapoor2@rediffmail.com); 011 43102473)

*Note: The FAQs will be updated on the basis of queries received.*

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